The Division of Elderly Affairs (DEA) is responsible for the development of community-based services and programs that encourage independence and preserve the dignity of seniors and adults with disabilities. DEA is also designated as the state’s single planning and service area agency on aging under the provisions of the Older Americans Act.

Main Telephone Number.........................462-3000
Hearing Impaired (TTY).........................462-0740
Administration......................................462-0501
Elder Protective Services......................462-0555
Health Insurance Counseling..................462-0510
Home & Community Care........................462-0570
Media & Communications........................462-0509
Web Site..................................................www.dea.ri.gov

Follow us on

Twitter: www.twitter.com/The_RIDEA

Facebook: www.facebook.com/RIElderlyAffairs
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THE POINT NETWORK PROGRAM

THE POINT Network Program (PNP) is designed to bring information, referral, and long-term care options counseling, as well as the most effective health care service and service delivery under one roof. The PNP initiative brings together the regional Aging and Disability Resource Centers (ADRCs), Senior Health Insurance Program (SHIP), Senior Medicare Patrol Program (SMP), and Medicare Improvement for Patients and Providers Act (MIPPA). The regional integration of these core services ensures that seniors, adults with disabilities, families, and caregivers receive essential and timely information that is consistent, culturally appropriate, and in their own communities. The six regional agencies and their service areas are:

Region 1: Tri-County Community Action Agency
1126 Hartford Avenue, Johnston, RI 02919
709-2635.................................www.tri-town.org
Burrillville, Cranston, Cumberland, Foster,
Glocester, Johnston, North Providence, North
Smithfield, Scituate, Smithfield, Woonsocket

Region 2: Westbay Community Action Program
224 Buttonwoods Avenue, Warwick, RI 02886
732-4660.................................www.westbaycap.org
Coventry, East Greenwich, Warwick, West
Warwick
THE POINT NETWORK PROGRAM

Region 3: South County Community Action
1935 Kingstown Road, South Kingstown, RI 02879
789-3016........................www.sccainc.org
Charlestown, Exeter, Hopkinton, Narragansett,
New Shoreham (Block Island), North Kingstown,
Richmond, South Kingstown, Westerly

Region 4: THE POINT, United Way/2-1-1
50 Valley Street, Providence, RI 02909
462-4444........................www.uwri.org
AND
St. Martin dePorres Center
160 Cranston Street, Providence, RI 02907
274-6783.................www.diocesepvd.org
Providence

Region 5:
East Bay Community Action Program
100 Bullocks Point Avenue, East Providence, RI 02915
437-1000........................www.ebcap.org
Barrington, Bristol, Central Falls, East Providence,
Pawtucket, Warren

Region 6: Child & Family Services of Newport County
31 John Clarke Road, Middletown, RI 02842
848-4185.............www.childandfamilyri.com
Jamestown, Little Compton, Middletown, Newport,
Portsmouth, Tiverton
INFORMATION AND REFERRAL AGENCIES

The Eldercare Locator is a nationwide service to help families and friends find information about community services for older people anywhere in the U.S. 1-800-677-1116........www.eldercare.gov

RI Division of Elderly Affairs is an information and referral resource for seniors, adults, with disabilities, families and caregivers for programs and services that promote their independence and preserve their dignity.
462-3000........462-0740
(TTY)........www.dea.ri.gov

Regional Aging and Disability Resource Centers (ADRCs) are focal points for information & referral services about community-based long-term care programs & long-term care options counseling. For a listing of local ADRCs, see POINT Network in this guide.

United Way/2-1-1
50 Valley Street, Providence, RI 02909
211..........................519-0374
(TTY)..........................444-0600
1-800-367-2700 (Toll-free, out-of-state)
www.uwri.org
ADDICTION RESOURCES

Alcoholics Anonymous
1-800-439-8860..........................www.aa.org

RI Alcohols Anonymous
438-8860........www.rhodeisland-aa.org

The Anchor Recovery Community Center
249 Main Street, Pawtucket, RI 02860
890 Centerville Road, Warwick, RI 02886
Provides a safe place for people in to share their journey of recovery from addiction. Anchor also sponsors a Telephone Recovery Support Program.
721-5100............................www.anchorrecovery.org

CODAC, 1052 Park Avenue, Cranston, RI 02910, provides treatment, recovery and prevention services for persons struggling with substance abuse, gambling disorders, or other behavioral healthcare issues. With locations in Providence, Newport, South County and East Bay.
461-5056..............................www.codacinc.org

Narcotics Anonymous
1-818-773-9999...............................www.na.org

The Greater Providence Area of Narcotics Anonymous
1-866-624-3578..................www.gpana.org
ADDICTION RESOURCES

Problem Gambling

Gamblers Anonymous: 1-888-GA-HELPS (1-888-424-3577)  
www.gamblersanonymous.org

RI Problem Gambling Helpline  
1-877-9-GAMBLE (1-877-942-6253)

RI Council on Problem Gambling……..248-5606

National Problem Gambling Helpline…  
1-800-522-4700 chat: ncpgambling.org/chat

Rhode Island Hospital Problem Gambling Treatment Program  
235 Plain Street, Providence, RI 02905  
444-7036............www.rhodeislandhospital.org

Rhode Island Department of Behavioral Health Care, Developmental Disabilities and Hospitals (BHDDH)  
Barry Hall, 14 Harrington Road, Cranston, RI 02920…….462-2339..............www.bhddh.ri.gov

Rhode Island Department of Health (HEALTH)  
Smokers Quit Line:1-800-QUIT-NOW (1-800-784-8669)....www.health.ri.gov......www.quitnowri.com
ADULT DAY HEALTH SERVICES

Licensed adult day care centers provide frail & functionally challenged adults, including those with Alzheimer’s disease & other dementias, with care & supervision in a safe environment. Services include recreation & health services, & respite for caregivers.

Bristol: **Cornerstone Adult Services**
172 Franklin Street, Bristol, RI 02809
254-9629..............www.stelizabethcommunity.org

Coventry: **Cornerstone Adult Services**
60 Wood Street, Coventry, RI 02816
822-6212................www.stelizabethcommunity.org

Cranston: **Cranston Adult Day Services**
1070 Cranston Street, Cranston, RI 02920
780-6243...............www.cranstonri.com

Cranston: **Hope Alzheimer’s Center**
25 Brayton Avenue, Cranston, RI 02920
946-9220...........www.hopealzheimerscenter.org

Cranston: **Victoria Court Adult Day Services**
55 Oaklawn Avenue, Cranston, RI 02920
519-0260.............www.pacificacranston.com

Little Compton: **Cornerstone Adult Services/Nancy Brayton Osborn Adult Day Center**, 115 East Main Rd, Little Compton 02837
592-0465.............www.stelizabethcommunity.org
ADULT DAY HEALTH SERVICES

Middletown: **Forest Farm Adult Day Services**
193 Forest Avenue, Middletown, RI 02842
847-2777........www.forestfarmhealthcare.com

North Providence: **Fruit Hill Adult Day Service Center**
399 Fruit Hill Avenue, North Providence, RI 02911
353-5805........www.frueithilladultday.org

Pawtucket: **New Horizons Adult Care Health Center**
426 Main Street, Pawtucket, RI 02860
727-0950........www.mhri.org/new-horizons

Providence: **Elmwood Adult Day Care Healthcare Centers**
209 Elmwood Avenue, Providence, RI 02907
421-6300...............www.eadhc.com
20 Miner Street, Providence, RI 02905
461-6060..................www.eadhc.com

Providence: **Program of All Inclusive Care for the Elderly (PACE)** 225 Chapman Street, Providence, RI 02905; 490-6566; 1-877-781-PACE(7223); www.pace-ri.org

Smithfield: **Dora C. Howard Centre**
715 Putnam Pike, Smithfield, RI 02828
949-3890..................www.tri-town.org
ADULT DAY HEALTH SERVICES

Smithfield: Generations Adult Day Health Center
267 Jenckes Hill Road, Smithfield, RI 02917
725-6400................www.generationsri.com

South Kingstown: South Kingstown Adult Day
283 Post Road, South Kingstown, RI 02879
783-8736........www.southkingstownri.com

Warren: Willows Adult Day Health Services
47 Barker Avenue, Warren, RI 02885
245-2323…..www.gracebarkerandthewillows.com

Warwick: Celebrations Adult Day Services at Tamarisk,
3 Shalom Drive, Warwick, RI 02886
732-0037.....................www.tamariskri.org

Warwick: Cornerstone Memory Care Center
140 Warwick Neck Avenue, Warwick, RI 02889
738-8295........www.stelizabethcommunity.org

Warwick: Cornerstone Apponaug Day Center
3270 Post Road, Warwick, RI 02886
739-2847........www.stelizabethcommunity.org

Westerly: Adult Day Center of Westerly
5 Union Street, Westerly, RI 02891
596-1336........................www.pace-ri.org
ADULT DAY HEALTH SERVICES

Woonsocket: **A Home for The Day**
84 Social Street, Woonsocket, RI 02895
766-0516..........................www.seniorservicesri.org

Woonsocket: **Seven Hills Rhode Island Adult Day**
80 Fabien Street, Woonsocket, RI 02895
775-3841.................................www.sevenhills.org
ADVOCACY

AARP-Rhode Island, 10 Orms Street, Providence, RI 02904, is a non-profit, non-partisan organization for persons 50 and older. AARP lobbies on behalf of the 50+ population at both the state and federal levels of government for programs and services that enhance their lives. 1-866-542-8170 (Toll Free)…..www.aarp.org/RI

The RI Governor’s Advisory Commission on Aging advises the Governor and the Director of the Division of Elderly Affairs regarding issues and problems affecting elders and adults with disabilities. 462-0509.........................www.dea.ri.gov

The Alliance for Better Long Term Care, 422 Post Road, Suite 204, Warwick, RI 02888, advocates, mediates, and helps to solve problems for residents of nursing homes, assisted living facilities, and those receiving home care or hospice services. All reports of abuse and neglect are kept confidential. 785-3340.. 1-888-351-0808..www.alliancebltc.com

Paul V. Sherlock Center on Disabilities at RI College- Family Voices offers opportunities for families to connect and support one another, and to share experiences and information. 1-800-464-3399, X 139. www.ric.edu/sherlockcenter
ADVOCACY

The Rhode Island Parent Information Network (RIPIN) 1210 Pontiac Avenue, Cranston, RI 02920, provides information, support, and training to empower parents, families, individuals, and family-serving professionals to become effective advocates for themselves and the people in their care.
270-0101…1-800-464-3399…www.ripin.org

The George Wiley Center, 32 East Avenue, Pawtucket, RI 02860, is a statewide group actively committed to local community organizing to create social and economic justice through changes in public policy. Specifically, they work on issues such as hunger, utility shut-offs, and jobs placement. They are concerned with issues related to children, families, seniors, and adults with disabilities.
728-5555...............www.georgewileycenter.org

The Gray Panthers, 133 Mathewson Street, Providence, RI 02903, work for social and economic justice and peace for all people.
1-800-280-5362

PAL, 96 Rolfe Square, Cranston, RI 02910, is a statewide, not-for-profit organization that was built on the need to support and empower families and people with disabilities as they advocate for themselves.
785-2100..........................1-800-745-5555 (TTD)
ADVOCACY

Parents, Families and Friends of Lesbians and Gay (PFLAG) is a support organization that helps parents of gays and lesbians to understand and accept their children. The Greater Providence Chapter meets monthly.
307-1802.................www.pflagprovidence.org

The Senior Agenda Coalition of Rhode Island, 70 Bath Street, Providence, RI 02908, is a diverse group of activists and organizations that educate the community to improve the quality of life for older Rhode Islanders. The Senior Agenda Coalition focuses on issues, legislation, and policies of public and private institutions that affect Rhode Island seniors.
351-6710.................www.senioragendari.org
Email: ................senioragendari@yahoo.com

Services and Advocacy for Gay, Lesbian, Bisexual and Transgendered Elders (SAGE/RI), 235 Promenade Street, Suite 500, Providence, RI 02908, promotes, empowers, and contributes to the quality of life for its constituents through service, advocacy, and education.
528-3259..........................www.sageusa.org
ALZHEIMER’S DISEASE

More than 25,000 Rhode Island residents are living with Alzheimer’s disease or a related dementia. Alzheimer’s robs the individual of memory, basic functions, and ultimately life. Alzheimer’s disease also takes a toll on family caregivers as they deal with the consequences of dementia, in terms of lost or less productive work time, damage to their physical and emotional health, a threat to their financial security, and constant stress. The Long Term Care Coordinating Council has developed a State Plan for Alzheimer’s disease and related disorders. The plan is available at www.ltgov.ri.gov.

The Alzheimer’s Association, Rhode Island Chapter, 245 Waterman Avenue, Providence, RI 02906, is a non-profit organization whose mission is to coordinate resources for caregivers, educate health professionals and the general public, and advocate for improved public policy.

421-0008........................................www.alz.org/ri
24 Hour/7 Day Helpline......................1-800-272-3900
CAREGIVER SUPPORT PROGRAMS

The National Family Caregiver Support Program (NFCSP) works with The POINT Network Partners serving seniors to develop and provide basic services to support families who are taking care of seniors. The POINT………………….401-462-4444

Parent Support Network of Rhode Island, 535 Centerville Road, Suite 202, Warwick, RI 02886, works with families to promote social and emotional well-being for children and families. 467-6855..................................www.psnri.org

Respite is planned or emergency care that provides temporary relief to family caregivers of all ages. The CareBreaks Program assists caregivers taking care of family members. Some volunteers may be available. If needed, CareBreaks may also help to pay part of the cost for respite provided by approved agencies. For information, contact the Diocese of Providence, One Cathedral Square, Providence, RI 02903. 421-7833..........www.dioceseofprovidence.org

The RI TimeBank Initiative works with partners across the state to build support networks of individuals, children, youth, and families. For more information, contact the Rhode Island Parent Support Network at 467-6855, or go to www.psnri.org.
CASE MANAGEMENT

Case Management programs provide assessment and care planning to assist Rhode Islanders, 60 and older, who meet certain requirements, to remain at home for as long as possible.

Child and Family Services of Newport County, 31 John Clarke Road, Middletown, RI 02842
849-2300............www.childandfamilyri.com
Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton

Child and Family Services, Providence, 1268 Eddy Street, Providence, RI 02905
781-3669.............www.childandfamilyri.com
Providence

East Bay Community Action Program
100 Bullocks Point Avenue,
East Providence 02915
847-7821..................www.ebcap.org
Barrington, Bristol, Central Falls, East Providence, Pawtucket, Warren

South County Community Action, 1935 Kingstown Road, South Kingstown, RI 02879
789-3016..............www.sccainc.org
Block Island, Charlestown, Exeter, Hopkinton, Narragansett, North Kingstown, Richmond, South Kingstown, Westerly
CASE MANAGEMENT

Tri-Town Community Action Program, Inc.
1126 Hartford Avenue, Johnston, RI 02919
519-1940........................www.tri-town.org
Burrillville, Cranston, Cumberland, Foster,
Glocester, Johnston, Lincoln, North Providence,
North Smithfield, Scituate, Smithfield,
Woonsocket

Westbay Community Action
224 Buttonwoods Avenue, Warwick, RI 02886
732-4660.........................www.westbaycap.org
Coventry, East Greenwich, Warwick, West
Greenwich, West Warwick
CHRONIC DISEASE MANAGEMENT

Chronic diseases have a negative impact on the quality of life for seniors and adults with disabilities. These organizations help persons affected by these conditions to live a better life.

The Alzheimer’s Association, RI Chapter, 245 Waterman Avenue, Providence, RI 02906, is a non-profit organization whose mission is to coordinate resources for caregivers, educate health professionals and the general public, and advocate for improved public policy. 24/7 Helpline: 1-800-272-3900.......www.alz.org

The American Cancer Society, RI Chapter, 931 Jefferson Blvd., Suite 3004, Warwick, RI 02886, is a nationwide, community-based voluntary health organization dedicated to eliminating cancer as a major health problem. 1-800-227-2345..................www.cancer.org

The American Diabetes Association, New England Chapter, 10 Spleen Street, 2nd Floor, Framingham, MA 01701, seeks to prevent and cure diabetes and to improve the lives of all people affected by diabetes. 617-482-4580..................www.diabetes.org
CHRONIC DISEASE MANAGEMENT

The American Heart Association, RI Chapter, One State Street, Suite 200, Providence, RI 02908, is a non-profit organization that concentrates its efforts on cardiac care to try to reduce disability and deaths caused by cardiovascular disease and stroke.
228-2320........................................www.heart.org

The American Parkinson’s Disease Association, RI Chapter, 455 Toll Gate Road, Warwick, RI 02886, serves the patients and caregivers of Rhode Island and South Eastern Massachusetts through the information and referral center at Kent Hospital, and a number of support groups across the state.
736-1046........................................www.riapda.org

The Arthritis Foundation of RI, 2348 Post Road, Suite 104, Warwick, RI 02886, seeks to improve the lives of 66 million Americans through prevention, treatment, control, and cure of arthritis and related diseases.
739-3773........................................www.arthritis.org
The Chronic Disease Self-Management Program-Living Well RI teaches people how to manage their chronic disease conditions, and chronic pain, chronic pain self-management and to live a better life. In Rhode Island, call the Department of Health Information Line. 222-5960..........................www.health.ri.gov

Down Syndrome Society of RI, 4635 Post Road, Warwick, RI 02818, is dedicated to promoting the rights, dignity, and potential of all individuals with Down Syndrome through advocacy, education, public awareness, and support. 463-5751..............................www.dssri.org

The Mental Health Association of RI, 185 Dexter Street, Pawtucket, RI 02860, provides information and referral for mental health services and support groups. 726-2285..............................www.mhari.org
The **Muscular Dystrophy Association, RI Chapter**, 931 Jefferson Blvd., Suite 1005, Warwick, RI 02886, provides financial assistance to repair durable medical equipment. The agency also runs an equipment loan program, has a medical clinic, sponsors a summer camp for children and also provides family-friendly accessible activities.

732-1910........www.mda.org/office/rhode-island

The **National Organization for Rare Disorders, Inc.** works toward the prevention, treatment, and cure of rare diseases. It provides links to resources, information and programs, including medication assistance programs.

1-800-999-6673........www.rarediseases.org

The **RI Council of Community Mental Health Organizations**, 249 Roosevelt Avenue, Suite 202, Pawtucket, RI 02860, represents community mental health sites that assist individuals seeking information and referral about treatment.

228-7990......................www.riccmho.org
CHRONIC DISEASE MANAGEMENT

The Rhode Island Recover Support Phone Line connects Rhode Islanders with treatment and recovery supports at any time, day or night, 365 days a year. The phone line is part of the statewide, multimedia public education campaign to promote treatment and recovery and reduce the stigma of substance use disorders. The phone line is staffed by licensed chemical dependence counselors and connects individuals in crisis with treatment and recovery supports.
401-942-STOP (7867)
www.preventoverdoseri.org

The RI Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH) fights against the stigmatization of people with developmental disabilities, mental illness, substance use disorders, and addictions. For information on developmental disabilities, call 462-3234.
For information on mental health services, call 462-3291.
For information about substance abuse, call: 462-4680
www.bhddh.ri.gov
COMMUNITY ACTION PROGRAMS

Community Action Programs (CAPs) are social service agencies working to alleviate the problems of poverty through a positive approach. Programs include consumer education, counseling, health & wellness, home weatherization, and heating assistance.

Aquidneck Island/Newport: East Bay CAP:
19 Broadway, Newport, RI 02840
Newport, Portsmouth, Tiverton, Middletown, Jamestown, Little Compton
847-7821........................www.ebcap.org

Blackstone Valley: Blackstone Valley CAP:
32 Goff Avenue, Pawtucket, RI 02860
Central Falls, Cumberland, Lincoln, Pawtucket
723-4520........................www.bvcap.org

Cranston: Comprehensive CAP:
311 Doric Avenue, Cranston, RI 02910
Cranston, Foster, Scituate, Coventry
467-9610........................www.comcap.org

East Bay: East Bay CAP:
100 Bullocks Point Avenue, East Providence, RI 02915
Barrington, Bristol, East Providence, Warren
437-1000........................www.ebcap.org
COMMUNITY ACTION PROGRAMS

Greater Providence: Community Action Partnership of Providence:
518 Hartford Avenue, Providence, RI 02909
Providence
273-2000..........................www.cappri.org

Greater Woonsocket: Woonsocket Family Resources Community Action:
245 Main Street, Woonsocket, RI 02895
Woonsocket
766-0900..........................www.famresri.org

Kent County: Westbay Community Action:
224 Buttonwoods Avenue, Warwick, RI 02886
Warwick, West Warwick, East Greenwich
732-4660..........................www.westbaycap.org

North Providence: Tri-Town Health Center
33 Maple Avenue, North Providence, RI 02911
519-1940..........................www.tri-town.org

Northwest: Tri-County Community Action, Inc.:
1126 Hartford Avenue, Johnston, RI 02919
Burrillville, Glocester, Johnston, North Providence, North Smithfield, Smithfield
519-1940..........................www.tri-town.org
COMMUNITY ACTION PROGRAMS

*South County:* **South County Community Action, Inc.:** 1935 Kingstown Road, Wakefield, RI 02879
Charlestown, Exeter, Hopkinton, Narragansett, New Shoreham (Block Island), North Kingstown, Richmond, South Kingstown, West Greenwich, Westerly
789-3016..........................www.sccainc.org
CONSUMER PROTECTION PROGRAMS

Scams, frauds, and schemes cost seniors, disabled consumers, and the federal government millions of dollars each year. The organizations listed below can help consumers avoid being victimized, preserve valuable assets and resources, and provide ways to report scams and questionable business practices. If you feel that you have been victimized by a fraud, scam or scheme, contact your local police department and the agencies listed in this section.

The National Do Not Call Registry allows individuals to limit the number of telemarketing calls they receive.
1-888-382-1222....................www.donotcall.gov

The RI Contractors’ Registration & Licensing Board, One Capitol Hill, Providence, RI 02908, mediates disputes between homeowners and contractors.
222-1268..........................www.crb.ri.gov

The RI Attorney General’s Consumer Protection Unit, 150 South Main Street, Providence, RI 02903, provides assistance to consumers with complaints against businesses.
274-4400..........................www.riag.ri.gov
CONSUMER PROTECTION PROGRAMS

RI Senior Medicare Patrol (SMP) helps persons to recognize and report Medicare and Medicaid fraud, waste, and abuse, and also to get the most out of their health care.
462-0931............462-0740
(TTY)..............www.dea.ri.gov

The U.S. Postal Service accepts reports and investigates claims of mail fraud.
1-800-275-8777
www.postalinspectors.uspis.gov
DENTAL SERVICES

Dental services for limited-income persons may be available under the following programs:

**Community College of RI Dental Hygiene Clinic**, Flanagan Campus, Lincoln, RI 02865 Nominal fees apply. 333-7250..............www.ccri.edu/dental

The **Donated Dental** program offers free or reduced-cost dental services to income-eligible seniors. Call 1-866-572-9390.

*Blackstone Valley: Thundermist Health Center:* 191 Social Street, Woonsocket, RI 02895 767-4161..................www.thundermisthealth.org

*Kent County: Thundermist Health Center:* 1219 Main Street, West Warwick, RI 02893 615-2800........www.thundermisthealth.org

*South County: Thundermist Health Center:* One River Street, Wakefield, RI 02879 783-5646............www.thundermisthealth.org

**East Bay Dental Center**
19 Broadway, Newport, RI 02840 848-2160...............www.ebcap.org
DENTAL SERVICES

**Tri-County Community Action Program**, 1126 Hartford Avenue, Johnston, RI 02919, offers affordable dental services to residents of Johnston, North Providence, Smithfield, and North Smithfield. 519-1940.................................www.tri-town.org

**WellOne-Primary Medical and Dental Care**
Provides comprehensive dental services to patients both young and old. Accepts most insurance plans, including Medicaid. Sliding fee scale program.

*Locations:*

**FOSTER**
142A Danielson Pike, Foster, RI 02825
647-3702......................www.welloneri.org

**NORTH KINGSTOWN**
308 Callahan Road, North Kingstown, RI 02852
295-9706......................www.welloneri.org

**PASCOAG**
36 Bridge Way, Pascoag, RI 02859
567-0800......................www.welloneri.org

**SCITUATE**
35 Village Plaza Way, Scituate, RI 02857, Scituate, RI 02852
647-6262......................www.welloneri.org
DENTAL SERVICES

The Everett C. Wilcox Family Health Center, 226 Buttonwoods Avenue, Warwick RI 02886, offers services based on a sliding fee scale.
732-9090..................www.comcap.org

Wood River Health Services, 823 Main Street, Hope Valley, RI 02832, offers limited dental services.
539-2461.........www.woodriverhealthservices.org
DISABILITY RESOURCES

The RI Adaptive Telephone Equipment Loan Program (ATEL), Office of Rehabilitative Services, 40 Fountain Street, Providence, RI 02903, provides demonstrations, training, and long-term loan and device re-utilization services of specialized telephone equipment to qualified individuals who are deaf, hard of hearing, have a speech impairment, who suffer from neuromuscular damage, or any disease that hinders them from using a standard telephone.
462-7857......222-1679 (TTY).......www.atel.ri.gov

The Assistive Technology Access Partnership (ATAP), Office of Rehabilitative Services, 40 Fountain Street, Providence, RI 02903, is a group of agencies that work together to reduce or eliminate barriers to access and funding for assistive technology devices and services for individuals with disabilities of all ages.
421-7005.........................www.atap.ri.gov

Persons who have incurred a significant disability before age 22 should call the Division of Developmental Disabilities at the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH) about options for various services.
462-3201.........................www.bhddh.ri.gov
DISABILITY RESOURCES

The **EyeCare America Seniors Program** serves persons who are 65 and older who do not have an ophthalmologist. They can receive no-cost medical eye care services. 1-800-222-3937........www.eyecareamerica.org

The **Rhode Island Commission on the Deaf and Hard of Hearing**, One Capitol Hill, Providence, RI 02908, administers sign language interpreter services, information and referral. 256-5511 (V/VP)......................www.cdhh.ri.gov

The **Governor’s Commission on Disabilities**, 41 Cherry Dale Court, Cranston, RI 02920, ensures that people with disabilities are afforded opportunities to exercise all rights and responsibilities provided to citizens of the state and that each person with a disability is able to reach his/her maximum degree of independence, development, productivity, and self-sufficiency. 462-0100......711 (TTY/Relay RI) www.disabilities.ri.gov

**IN-SIGHT**, 43 Jefferson Blvd., Warwick, RI 02888, provides services for people living with vision loss including low vision exams, independent living training, diabetes counseling and a radio reading service. 941-3322.........................www.in-sight.org
DISABILITY RESOURCES

Living in Fulfiling Environments, Inc., 490 Metacom Avenue, Bristol, RI 02809, provides a wide range of community-based experiences and supports to individuals with developmental disabilities.
254-2910........................www.lifeincri.org

Ocean State Center for Independent Living (OSCIL), 1944 Warwick Ave., Warwick, RI 02889, and 175 Main St., Pawtucket, RI 02860 is a non-residential, consumer-driven, community-based, cross-disability, nonprofit organization providing a range of independent living services. These services include individual and community advocacy, information and referral, basic independent living skills training, peer support, community outreach, disability awareness, assistance with nursing home transition, a youth transition program, and assistance in the attainment of assistive devices and home modifications necessary for increased independence.
738-1013 (V); 244-7792 (VP);
1-866-857-1161 (Toll Free)......
info@oscil.org......... www.oscil.org
DISABILITY RESOURCES

The Office of Rehabilitation Services, 40 Fountain St., Providence, RI 02903, administers Disability Determination Services for the Social Security Administration. The agency determines the medical eligibility of individuals with disabilities applying for cash benefits.
421-7005..........................www.ors.ri.gov

Opportunities Unlimited For People With Differing Abilities, Inc., One Worthington Road, Cranston, RI 02920, provides support services for adults with disabilities.
942-9044..........................www.oppunlimited.com

Relay Rhode Island/711 can connect hearing-impaired Rhode Islanders with various government agencies and also assists them in completing the call.
1-800-745-5555 (English-TTY).
1-866-355-9214 (Spanish-TTY)

The RI Brain Injury Resource Center, 935 Park Avenue, Cranston, RI 02910, works to improve access to educational materials and resources for survivors of brain injuries, family members, and professionals in the field.
461-6599............................www.biusa.org/ri
**DISABILITY RESOURCES**

**Saving Sight**, 982 West Shore Road, Warwick, RI 02889, conducts glaucoma screening programs and public information campaigns to detect and fight causes of blindness.
738-1150........................www.savingsightri.org

**RI State Services for the Blind and Visually Impaired**, 40 Fountain Street, Providence, RI 02903, provides vocational rehabilitation, counseling, medical evaluation, home teaching, and other services.
462-7917(Voice)...421-7016 (TTY)..<www.ors.ri.gov

**Talking Books Plus**, One Capitol Hill, Providence, RI 02908, serves persons who have a visual impairment or physical disability that hinders them from using a traditional library. They can borrow books and magazines in large print, braille, or talking books on cassette or disc, free of charge. Machines and materials are shipped free directly through the U.S. mail.
574-9310..............................www.olis.ri.gov/tbp

**TechACCESS of Rhode Island**, 110 Jefferson Boulevard, Suite 1, Warwick, RI 02888, works towards assuring that persons of all ages and disabilities will have access to technologies and technology services to encourage and support their full participation in all aspects of life.
463-0202..............................www.techaccess-ri.org
DISABILITY RESOURCES

These centers diagnose and treat hearing, speech, language, and swallowing problems:

Memorial Hospital of Pawtucket
111 Brewster Street, Pawtucket, RI 02860
729-2022........723-2050
(TTY)........www.mhri.org

Rhode Island Hospital
593 Eddy Street, Providence, RI 02903
444-5485........www.rhodeislandhospital.org

University of Rhode Island Speech and Hearing Centers:
www.uri.edu

Kingston: 25 Independence Way,
Kingston, RI 02881
874-5969, or 874-4292

Pawtucket: 500 Prospect Street,
Pawtucket, RI 02860
721-0734
EDUCATIONAL PROGRAMS

Rhode Island residents 60 and older may take courses at state colleges, on a space-available basis, without paying tuition. Contact your local college or university for eligibility and fees, if applicable. Contact your local school department, civic organization, or church, for information on other types of learning opportunities.

The **Lifelong Learning Collaborative** is an independent, non-profit, peer-run organization that provides mature adults with varied opportunities for lifelong learning.

270-2556….www.lifelonglearningcollaborative.org

The **Learning Connection**, 201 Wayland Avenue, #6, Providence, RI 02906, offers adult education classes on a wide variety of topics.

274-9330................www.learningconnect.com

The **Osher Lifelong Learning Institute (OLLI)** at the University of Rhode Island is a learning community for active adults, starting at age 50, who wish to explore a wide variety of subjects and programs without worry of exams, grades, or academic requirements.

874-4194 or 874-4197..........www.uri.edu/olli
ABUSE/SELF-NEGLECT

The **RI Division of Elderly Affairs (DEA) Adult Protective Services (APS) Unit**, 57 Howard Avenue, Cranston, RI 02920, is responsible for investigating complaints of abuse of Rhode Islanders 60 and older by a family member, caregiver, or person with duty of care. Abuse may be physical, emotional, sexual, financial exploitation, or abandonment.

Self-neglect occurs when a person is no longer able to care for himself/herself. Reports of self-neglect are also made to the **DEA APS Unit**. The senior’s needs are assessed and necessary services can be provided.

RI law requires any person who has reasonable cause to believe that a senior has been abused, or is neglecting his or her basic needs, to report it to **DEA**. Failure to report abuse of a person 60 or older can result in a fine of up to $1,000.

Abuse and self-neglect reports can be filed 24 hours a day, seven days a week, and on nights, weekends, and holidays, by calling 462-0555. Reports can be filed anonymously.

The **DEA APS Unit** works with case management agencies to develop a care plan that prevents additional abuse and addresses the elder’s needs.
ABUSE/SELF-NEGLECT

Under Rhode Island law (R.I.G.L 42-66-10), DEA records pertaining to a person reported to be abused, neglected, exploited, or abandoned, are confidential and are not deemed public records.

The Commission for the Safety and Care of the Elderly works with fire and police advocates in each community to address domestic violence, safety, and other issues. A current listing of fire and police advocates can be found on the DEA website……462-0550..............www.dea.ri.gov

The Rhode Island Department of the Attorney General/Elder Abuse Prosecution Unit, 150 South Main Street, Providence, RI 02903, investigates and prosecutes crimes committed against persons 60 and older. 274-4400, ext. 2383..............www.riag.state.ri.us

The Rhode Island Coalition Against Domestic Violence, 422 Post Road, Suite 102, Warwick, RI 02888, works to eliminate domestic violence in Rhode Island. 24/7 Helpline: 1-800-494-8100….www.ricadv.org

DEA sponsors the Volunteer Guardianship Program, 57 Howard Avenue, Cranston, RI 02920. Volunteers are trained to serve as health care guardians for eligible frail elders suffering from dementia. 462-3000............................www.dea/ri.gov
EMERGENCY PREPAREDNESS

One of the keys to surviving a disaster, either man-made or natural, is preparation. The Rhode Island Emergency Management Agency, 645 New London Avenue, Cranston, RI 02920, has information and resources to help seniors and adults with disabilities prepare for natural or man-made disaster situations.

946-9996......................www.riema.ri.gov

The Rhode Island Emergency Management Agency and the Rhode Island Department of Health urge anyone with a chronic disability, health condition, limited mobility, or special health care need(s) to enroll in the Rhode Island Special Needs Emergency Registry. The registry was developed to make sure that there is a system to identify Rhode Islanders who require special assistance during emergencies.

Rhode Island Department of Health:
222-5960….711 (Relay RI)……..www.health.ri.gov

Rhode Island Emergency Management Agency:
946-9996............................www.riema.ri.gov
FINANCIAL MANAGEMENT/ DEBT COUNSELING

Money Management International, 501 Centreville Road, 2nd. Floor, Warwick, RI 02886, is a non-profit organization that provides full service financial counseling, financial education, debt management programs, and housing counseling. Services are provided either in person or over the Internet. All information is confidential. Money Management International helps clients resolve financial difficulties and achieve long-term financial well-being and lifelong financial management skills.

1-866-226-0278........www.moneymanagement.org
FOOD ASSISTANCE

The statewide Senior Nutrition Programs are known as the Cafés. Each Café will offer at least two of the three meal choices daily. The “spa option,” for the health conscious, features lighter fare such as a main course salad. The “pub option” offers a sandwich for those who want a traditional, wholesome lunch. And the “hearty option” provides a full, hot lunch for those who prefer their main meal at midday. The Cafés welcome all diners 60 and over (in the case of a married couple, only one spouse must be over 60). There is a suggested donation of $3 per meal. No one is turned away if they cannot make a donation. SNAP beneficiaries may use their Electronic Benefits Cards (EBTs) at Cafés. Reservations are required 24 hours in advance. To locate a Café location near you, call:

Blackstone Cafés: Blackstone Health, Inc.
728-9290......................www.pawtucketri.com

Capital Cities Cafés:
Meals on Wheels of Rhode Island, Inc.
351-6700......................www.rimeals.org

East Bay Cafés:
East Bay Community Action Program
437-1000........................www.ebcap.org

Narragansett Indian Tribe Café
213-6880, X 13..................pnoka@netribe.org
FOOD ASSISTANCE

Northern Rhode Island Cafés:
Senior Services, Inc.
766-3734........................www.seniorservicesri.org

Westbay Cafés:
Westbay Community Action Program
732-4660........................www.westbaycap.org

Meals on Wheels of Rhode Island, 70 Bath Street, Providence, RI 02908, provides home delivered meals to frail, homebound seniors and qualified disabled persons, five days per week. To qualify, seniors must be 60 years or older, live alone, have no one to help them, and be unable to shop, cook, or drive. Donations are accepted, but are not mandatory.
351-6700................................www.rimeals.org

Additional resources are also available to older Rhode Islanders who are in need of emergency food assistance.

Comprehensive Community Action Program-
Family Health Services of Cranston, 1090, Cranston, RI 02910, provides emergency food assistance to residents of Cranston, Coventry, Scituate, and Foster.
943-1981..............................www.comcap.org
FOOD ASSISTANCE

The **Rhode Island Coalition for the Homeless**, (RICH) 1070 Main Street, Pawtucket, RI 02860, is a statewide advocacy organization to end homelessness in Rhode Island. RICH offers a legal clinic for individuals experiencing homelessness and publishes the “Street Sheet,” a listing of emergency shelters, food pantries, and other helpful resources.

721-5685..................www.rihomeless.org

The **Rhode Island Community Food Bank**, 200 Niantic Avenue, Providence, RI 02905, helps people stretch their food budgets.

942-6325..................www.rifoodbank.org

The **Supplemental Nutrition Assistance Program (SNAP)**, formerly known as the Food Stamp Program, can provide assistance to help individuals and families who are struggling to purchase food.

*Income Eligibility for Seniors & Adults with Disabilities:*

One person..........................$1,980 per month
Two persons..........................$2,670 per month

Seniors and adults with disabilities with incomes above those amounts may still be eligible, but there will have a monthly resource limit. Several deductions are subtracted from a person’s gross income to determine the benefit. They may include deductions for household and telephone
FOOD ASSISTANCE

SNAP continued:
expenses, an earned income deduction for individuals who are working, deductions for medical expenses, and excess shelter costs.. Applicants may request a home or telephone interview. For more information, contact your local Department of Human Services office, or call the University of Rhode Island SNAP Outreach Project.
1-866-306-0270.............www.eatbettertoday.com

The University of Rhode Island Feinstein Center for a Hunger Free America helps low-income individuals and families access food assistance benefits. The goal of this outreach program is to increase participation in SNAP. Benefits help families and individuals supplement their food budgets so that they can buy higher-quality and more nutritious food using their EBT cards. SNAP allows persons who are 60 and older, disabled or homeless to use their EBT cards to purchase meals at participating restaurants. EBT cards can also be used at Farmers’ Markets across the state.
1-866-306-0270.............www.eatbettertoday.com
GERIATRIC HEALTH ASSESSMENT CENTERS

Seniors who have shown recent changes in their physical, psychological, or social functioning are candidates for assessment. These organizations offer geriatric assessments:

East Providence:
RI Mood and Memory Research Institute, 1018 Waterman Avenue, East Providence, RI 02914, 435-8950……www.rimmri.com

North Providence:
Roger Williams Geriatric Assessment Program, Two Atlantic Boulevard, North Providence, RI 02911
231-0450..........................www.rwmc.org

Pawtucket:
Memorial Hospital Neurology Department, 111 Brewster Street, Pawtucket, RI 02860
729-2304..................................www.mhri.org
University Medicine Gerontology Center
407 East Avenue, Suite 110 Pawtucket, RI 02860
728-7270..........................www.mhri.org
GERIATRIC HEALTH ASSESSMENT CENTERS

Providence:

**Alzheimer’s Disease & Memory Disorders Center**
Rhode Island Hospital, 593 Eddy Street, Providence, RI 02903
444-6440................www.rhodeislandhospital.org

**Butler Hospital Memory and Aging Program**
345 Blackstone Boulevard, Providence, RI 02906
455-6403..........................www.butler.org
455-6402..........Clinical Trials Research Line

**RI & Miriam Hospital Geriatric Neuropsychological Program**
Coro Building, 167 Point Street, Providence, RI 02903
444-4500.........................www.rihospital.org
HEALTH CENTERS

Community health centers provide many health services for low-income persons, including seniors. Payment is based on a sliding scale.

Block Island: **Block Island Health Services**
6 Payne Road, Block Island, RI 02807
466-2974..............................www.rihca.org

Central Falls:
**Blackstone Valley Community Health Center**
9 Chestnut Street, Central Falls, RI 02863
722-0081..................www.blackstonechc.org

Charlestown:
**Narragansett Indian Health Center**
51 Old Mill Road, Charlestown, RI 02813
364-1265..................www.narragansett-tribe.org

Coventry: **Coventry Family Health Center**
191 MacArthur Boulevard, Coventry, RI 02816
828-5335..........................www.comcap.org

Cranston: **Cranston Family Health Center**
1090 Cranston Street, Cranston, RI 02920
943-1981..................www.cranstonri.com

East Providence:
**East Bay Family Health Center**
100 Bullocks Point Avenue, East Providence, RI 02915
437-1008..................www.ebcap.org
HEALTH CENTERS

Foster:
WellOne Primary Care Medical and Dental Care
142A Danielson Pike, Foster, RI 02825
647-3702..........................www.welloneri.org

Johnston: Tri-Town Health Center
1126 Hartford Avenue, Johnston, RI 02919
519-1940..........................www.tri-town.org

Newport:
East Bay Family Health Care
6 John Chafee Boulevard, Newport, RI 02840
848-2160..........................www.ebcap.org

North Kingstown:
308 Callahan Road, North Kingstown, RI 02852
295-9706..........................www.welloneri.org

Pawtucket:
Blackstone Valley Community Health Center
42 Park Place, Pawtucket, RI 02860
722-0081..........................www.blackstonechc.org

Blackstone Valley Health Care
39 East Avenue, Pawtucket, RI 02860
722-0081..........................www.blackstonechc.org

Pascoag
WellOne Primary Care Medical and Dental Care
36 Bridge Way, Pascoag, RI 02859
567-0800..........................www.welloneri.org
HEALTH CENTERS

Providence:
**Capitol Hill Health Center**
40 Candace Street, Providence, RI 02908
444-0550.....................www.providencechc.org

**Central Health Center**
239 Cranston Street, Providence, RI 02907
444-0580.....................www.providencechc.org

**Chad Brown Health Center**
285A Chad Brown Street, Providence, RI 02908
274-6339.....................www.providencechc.org

**Chafee Health Center**
One Warren Way, Providence, RI 02905
444-0530.....................www.providencechc.org

**Clinica Esperanza**
60 Valley Street-Unit, Providence, RI 02909
649-9683.............www.aplacetobehealthy.org

**Crossroads Rhode Island**
160 Broad Street, Providence, RI 02903
861-2403.............www.providencechc.org

**Met School Health Clinic**
355 Public Street, Providence, RI 02906
752-2693.....................www.providencechc.org
HEALTH CENTERS

North Main Street Clinic
530 North Main Street, Providence, RI 02904
415-9500..................www.providencechc.org

Olneyville Health Center
100 Curtis Street, Providence, RI 02909
444-0540..................www.providencechc.org

Prairie Avenue Health Center
355 Prairie Avenue, Providence, RI 02905
444-0570..................www.providencechc.org

RI Free Clinic
655 Broad Street, Providence, RI 02907
274-6347..................www.rifreeclinic.org

St. Joseph’s Hospital:
21 Peace Street, Providence, RI 02907
456-3000..................www.saintjoseph.com

Richmond:
Wood River Health Services
823 Main Street, Hope Valley, RI 02832
539-2461........www.woodriverhealthservices.org

Scituate:
WellOne Scituate
35 Village Plaza Plaza Way, Scituate, RI 02857,
Scituate, RI 02852
647-6262..................www.welloneri.org
HEALTH CENTERS

South Kingstown:
Thundermist Health Center
One River Street, Wakefield, RI 02879
783-0523...................www.thundermisthealth.org

Warwick:
Everett C. Wilcox Family Health Center
226 Buttonwoods Avenue, Warwick, RI 02886
467-9610 X 112...................www.comcap.org

West Warwick:
Thundermist Health Center
1219 Main Street, West Warwick, RI 02893
615-2800...................www.thundermisthealth.org

Woonsocket:
Thundermist Health Center
450 Clinton Street, Woonsocket, RI 02895
767-4100...................www.thundermisthealth.org
HEATING ASSISTANCE

The Low-Income Home Energy Assistance Program (LIHEAP) provides assistance to income-eligible consumers in meeting the costs of heating their homes. The amount of assistance provided is based on household size and income level. Current (FY2017) annual income guidelines are:

1-person household..............................................$28,533
2-person household..............................................$37,312
3-person household..............................................$46,082
4-person household..............................................$54,871
5-person household..............................................$63,650

Apply for heating assistance at these local agencies:

Blackstone Valley Community Action Program
32 Goff Avenue, Pawtucket, RI 02860
Central Falls, Cumberland, Lincoln, North Smithfield, Pawtucket, Woonsocket
723-0227..............................www.bvcap.org

Comprehensive Community Action Programs
311 Doric Avenue, Cranston, RI 02910
Cranston, Foster, Scituate
467-9610.................................www.comcap.org
HEATING ASSISTANCE

East Bay Community Action Program
100 Bullocks Point Avenue, East Providence, RI 02915
Barrington, Bristol, East Providence, Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton, Warren
437-5102............................www.ebcap.org

Providence Heating Assistance:
518 Hartford Avenue, Providence, RI 02909
Providence
273-0882............................www.cappri.org

South County Community Action Program
1935 Kingstown Road, South Kingstown, RI 02879
Charlestown, Exeter, Hopkinton, Narragansett, New Shoreham, North Kingstown, Richmond, South Kingstown, West Greenwich, Westerly
789-3016............................www.sccainc.org

Tri-Town Community Action Program
33 Maple Street, North Providence, RI 02911
Burrillville, Glocester, Johnston, North Providence, Smithfield
519-1940............................www.tri-town.org

West Bay Community Action Program
208 Buttonwoods Avenue, Warwick, RI 02886
Coventry, East Greenwich, Warwick, West Warwick
732-4660............................www.westbaycap.org
HEATING ASSISTANCE

Information about heating assistance is also available from these agencies/organizations:

Citizens Energy Corporation
1-877-JOE-4-OIL........www.citizensenergy.com

Diocese of Providence: Keep the Heat On
1 Cathedral Square, Providence, RI 02903
421-7833, Ext. 207....................www.heatri.com

RI Office of Energy Resources
One Capitol Hill, Providence, RI 02908
574-9100...............................www.energy.ri.gov

Salvation Army Adult Rehabilitation Center
201 Pitman Street, Providence, RI 02906
No income or insurance is required for services.
401-421-5270.........................www.salvationarmy.org
HOME AND COMMUNITY CARE PROGRAMS

Home and Community Care Programs provide eligible seniors with innovative options to help them remain in the community and avoid premature institutionalization. Based on eligibility, Home and Community Care Medicaid Waiver Programs may provide home health aide services, adult day services, Meals on Wheels, Senior Companion services, personal emergency alert systems, minor home modifications, assistive devices, or assisted living services. For Home and Community Care Medicaid Waiver Programs, a person must be a Rhode Island resident 65 or older, be eligible for Medical Assistance (Medicaid), unable to leave home without considerable assistance, and need help with the tasks of daily living.

For persons who meet the guidelines for the Rhode Island Home and Community Care Co-Pay Program, services are provided at a reduced rate. Co-payment amounts are determined by the client’s income level. Annual income guidelines are $15,075 for a single person and $20,300 for a couple at Level One and $24,120 for a single person, and $32,480 for a couple at Level Two. DEA works with a network of regional case management agencies to develop care plans to help seniors remain in the least restrictive and safest environment.
HOME AND COMMUNITY CARE PROGRAMS

To be eligible for the Co-Pay Program, a person must be a Rhode Island resident age 65 or older, be ineligible for Medicaid, unable to leave home without considerable assistance, and need help with the tasks of daily living.

Rhode Island Division of Elderly Affairs:
462-0570.......462-0740
(TTY)..............www.dea.ri.gov

THE POINT: 462-4444........462-4445(TTY)

Persons who had a significant disability before age 22 should call the Department of Behavioral Healthcare Developmental Disabilities and Hospitals (BHDDH) about options for home and community care.
462-3421................................www.bhddh.ri.gov
The Program for the All-Inclusive Care of the Elderly (PACE), 225 Chapman Street, Providence, RI 02905, provides individuals with an alternative to nursing home care. To be eligible for PACE, a person must be 55 or older, live in RI, and meet the clinical level of care requirements. To enroll in PACE, the client must agree to get their care from a network of doctors and providers who participate in the program. PACE coordinates all care to meet the daily needs of the client with a team of caregivers that includes social workers, nurses, and other professional staff. PACE is also a licensed adult day service program. 490-6566.................................www.pace-ri.org

Persons who qualify for Medicaid Long-Term Care may be able to hire their own caregiver who can help with home activities through the Personal Choice Waiver Program.

Contact:
People Actively Reaching Independence (PARI), 500 Prospect Street, Pawtucket, RI 02860 725-1966 (V/TTY)..........................www.pari-ilc.org
HOME AND COMMUNITY CARE PROGRAMS

Ocean State Center for Independent Living (OSCIL),
1944 Warwick Avenue, Warwick, RI 02889
175 Main St., Pawtucket, RI 02860
738-1013 (V); 244-7792 (VP); 1-866-857-1161
(Toll Free); Email: info@oscil.org….Website:
www.oscil.org

Persons eligible for Medicaid and who are in a
nursing home, but would like to live at home or in
the community, may be able to participate in the
Rhode to Home Nursing Home Transition
Program through the Rhode Island Department of
Human Services. The program provides support
and services to help make this transition possible.
462-6393........................................www.dhs.ri.gov

Visiting Nurse Agencies provide home health
care, which may include nursing care, physical
therapy, hospice care, speech therapy, and other
services. For a listing of these agencies, call THE
POINT.
462-4444.............................................462-4445 (TTY)
HOME AND HOSPICE CARE

Hospice care focuses on the social, spiritual, and emotional needs of terminally ill patients and their loved ones. Medicare covers hospice services as long as the providing agency is a certified Medicare provider. Contact these agencies:

**Gentiva Health Care**, 2374 Post Road, Suite 206, Warwick, RI 02886
738-1492...............www.gentiva.com

**Hope Hospice & Palliative Care Rhode Island**, and **Philip Hulitar Hospice Center**, 1085 North Main Street, Providence, RI 02904, offers medical, emotional and spiritual care for people facing serious illness. (401)415-4200....1-800-338-6555
HopeHospiceRI.org
Information@HopeHealthCo.org

**Nursing Placement, Inc.**, 334 East Avenue, Pawtucket, RI 02860
728-6500...............www.nursingplacement.com

Most **Visiting Nurse Agencies (VNAs)** provide hospice services. For a listing of VNAs, call THE POINT. 462-4444......................462-4445 (TTY)

**The Rhode Island Partnership for Home Care**, can provide referrals to home hospice providers. 260 W. Exchange St, Suite 5, Providence, RI, 351-1010..........................www.riphc.org
HOUSING PROGRAMS

**Assisted living** provides rooms or apartments, meals, 24-hour staffing, assistance with personal care and dispensing medication, housekeeping, laundry, activities, and other services that allow adults to stay in the community. The cost varies considerably. There are more than 60 licensed assisted living facilities in the state. To get a copy of the assisted living sites in Rhode Island, call THE POINT. 462-4444.................462-4445 (TTY)

The **Rhode Island Coalition for the Homeless**, (RICH) 1070 Main Street, Pawtucket, RI 02860, is a statewide advocacy organization to end homelessness in Rhode Island. RICH offers a legal clinic for individuals experiencing homelessness and publishes the “Street Sheet,” a listing of emergency shelters, food pantries, and other helpful resources.

721-5685..................www.rihomeless.org

**Crossroads Rhode Island**, 160 Broad Street, RI 02903, provides information and referral for the homeless and those in transition.

521-2255........................www.crossroadsri.org

Many cities and towns have public housing authorities that provide affordable apartments and Section 8 vouchers.. Contact your local city or town hall.
HOUSING PROGRAMS

Some **Community Action Programs (CAPS)** provide housing assistance and may have funding assistance for home repair services. Please refer to the list of **Community Action Programs** in this publication.

**Home Equity Conversion Mortgages (HECM)**, often referred to as **Reverse Mortgages**, allow seniors to borrow against the equity in their homes. The loan is repaid when the house is sold or when the owner/borrower ceases to live in it. Interest rates and loan limits vary from lending institution to lending institution. Under **HECM**, borrowers must be 62 or older and meet annual income limits. For more information, contact your local bank, credit union, or other financial institution.

**Housing Network of Rhode Island**, 44 Nashua Street, Providence, RI 02904, is a state association of non-profit community development corporations. Members of the **Housing Network of Rhode Island** have developed thousands of affordable housing options in Rhode Island and promote public awareness regarding the state’s housing and economic needs.

1-877-428-8844....711 (Relay RI)
www.socialserve.com

**HomeLocatorRI.net** is a free website that lists homes for rent or sale in Rhode Island.
Rhode Island Housing, 44 Washington Street, Providence, RI 02903, oversees the management of 20,000 apartments for low-income seniors, families, and persons with disabilities. Approximately 15,000 of these apartments are Section 8. Under this category, tenants pay 30 percent of their income for rent. The remaining 5,000 apartments have a variety of subsidies that keep the rents affordable for low-income households. Generally, residents of Section 8 apartments must earn no more than 50 percent of the Housing and Urban Development (HUD) median family income for their community and household size. Applicants can apply for housing in any community in which they would like to live. Most communities have a waiting list.

457-1234 (Voice)........1-800-427-5560
450-1394 (TTY)..............www.rihousing.org

The RI Housing Help Center, 44 Washington Street, Providence, RI 02903, offers seniors a safe place to receive help with their mortgages, and avoid foreclosure. Seniors who have received a notice of a tax sale for their home may contact the Rhode Island Housing Help Center for information at 457-1130, or the Rhode Island Bar Association at 521-5040 for legal assistance. Seniors can also contact the local tax assessor to inquire about a payment plan, or other arrangements.

457-1130....................www.rihousing.org
HOUSING PROGRAMS

Operation Stand Down Rhode Island serves homeless and disabled veterans.

1010 Hartford Avenue, Unit #1
Johnston, RI 02919
383-4730

790 Providence Street
West Warwick, RI 02893
320-1022
1-800-861-VETS (8387).................www.osdri.com

The Rhode Island Housing’s Home Improvement & Lead Abatement Programs can assist qualified residents in obtaining grants or low-interest home repair and improvement loans.
457-1127 (Home Improvement)
450-1350 (Lead Abatement)…www.rihousing.org

The U.S.D.A. Rural Development, 60 Quaker Lane, Suite 44, Warwick, RI 02886, provides grants and loans for home repairs and improvements to qualified homeowners.
826-0842, ext.2………………www.rurdev.usda.gov
LEGAL SERVICES

Advance health care directives are written instructions indicating what type of medical intervention you choose during a time when you may become incapacitated. The durable power of attorney for health care permits you to appoint an agent, or agents, to make health care decisions on your behalf, if you are unable to communicate your wishes. A living will directs your physicians, in advance, to withhold or withdraw life-sustaining procedures, if those are your wishes. Advance health care directive forms available from the RI Dept. of Health. 222-5960; www.health.ri.gov

The RI Bar Association’s Legal Information and Referral Service for the Elderly, 41 Sharpe Drive, Cranston, RI 02920, helps anyone 60 and older obtain legal services and advice. Seniors may receive a free initial consultation of up to 30 minutes. Collect calls are accepted. Seniors who have received a notice of a tax sale of their home may contact the Rhode Island Bar Association for assistance. 521-5040........www.ribar.com

The Rhode Island Disability Law Center, 275 Westminster Street, Suite 401, Providence, RI 02903, provides free legal assistance to persons with disabilities. Services include individual representation to protect rights or to secure benefits, services, and administrative and legislative advocacy.
1-800-733-5332...............www.ridlc.org
LEGAL SERVICES

Rhode Island Legal Services Senior Citizens Program helps low income persons 60 and older with legal advice and assistance. This program assists seniors with problems related to housing and public assistance programs, including Social Security and Social Security Disability Income (SSDI) programs.

Providence: 56 Pine Street, Providence, RI 02903
274-2652...............................1-800-662-4034

Newport: 50 Washington Square, Newport, RI 02840
846-2264.................................www.rils.org
LONG TERM CARE OMBUDSMAN

The **Alliance for Better Long Term Care**, 422 Post Road, Warwick, RI 02888, advocates, mediates, and helps to solve problems for residents of nursing homes, assisted living facilities, and those receiving home care or hospice services. The Rhode Island State Long Term Care Ombudsman is also responsible for investigating complaints of inadequate care and abuse suffered by elders and adults with disabilities who are using long-term care services. All reports of abuse and neglect are kept confidential.

785-3340  
1-888-351.0808  
www.alliancebltc.com
MEDICAL ASSISTANCE (MEDICAID)

Community Medical Assistance Fee-For-Service is “traditional” Medical Assistance (Medicaid). Health or medical benefits are obtained directly from a provider that accepts Medical Assistance. Individuals over age 65 may be eligible for Medicaid if they are a Rhode Island resident, have a work history of less than 10 years that disqualifies them for Medicare, and who meet specified guidelines. A person may still qualify for Medicaid if they have unpaid medical expenses. The “flex test” may reduce their income to fall within Medicaid guidelines.

Medically Needy: Income.................$867/month
Categorically Needy: Income...........$980.83/month

Resources for both categories:
$4,000 (S)...............................................$6,000 (M)

Adults with disabilities may be eligible for Medicaid if they are 18 years or older, a Rhode Island resident, and receive Supplemental Security Income (SSI). Refer to the SSI income and resource information on in this guide.
MEDICAL ASSISTANCE (MEDICAID)

Regional Medicaid offices:

**Newport Regional Center**
272 Valley Road, Suite 1, Middletown, RI 02842
851-2100
Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton

**Pawtucket Dept. of Human Services**
249 Roosevelt Avenue, Pawtucket, RI 02860
721-6600........................................1-800-984-8989
Barrington, Bristol, Central Falls, East Providence, Pawtucket, Warren

**Providence Regional Family Center**
206 Elmwood Avenue, Providence, RI 02907
415-8200
Cranston, Johnston, Providence, Scituate

**South County Regional Family Center**
4808 Tower Hill Road, Suite G1, South Kingstown, RI 02879........782-4300..........1-800-862-0222
Charlestown, Coventry, East Greenwich, Hopkinton, Narragansett, New Shoreham, North Kingstown, Richmond, South Kingstown, West Greenwich, Westerly
MEDICAL ASSISTANCE (MEDICAID)

Regional Medicaid offices:

**Warwick Department of Human Services**  
195 Buttonwoods Avenue, Warwick, RI 02886  
736-1400  
Warwick, West Warwick

**Woonsocket Department of Human Services**  
450 Clinton Street, Woonsocket, RI 02895  
235-6200  
Burrillville, Cumberland, Foster, Glocester, Lincoln, North Providence, North Smithfield, Smithfield, Woonsocket

You can also log on to the Department of Human Services web site at www.dhs.ri.gov.
MEDICAL ASSISTANCE (MEDICAID)

Medicaid Long Term Care (LTC) services are available for individuals over age 65 and for adults with disabilities. Services include nursing home care or home and community-based supports, such as homemaker/CNA services, special medical equipment, Meals on Wheels, personal emergency response systems, case management, Senior Companions, assisted living, respite, or minor home modifications. Individuals must require a certain level of care to qualify. Only individuals who qualify for the highest level of care are eligible for nursing facility care. In the next year, there will be changes to Medicaid as a result of the implementation of the Integrated Care Initiative for persons enrolled in both Medicare and Medicaid. Senior Health Insurance Program (SHIP) counselors will be able to assist beneficiaries in making the most appropriate choice for their long-term health care needs.

Long Term Care Medicaid Offices: 462-5182 Charlestown, Coventry, Cranston, Exeter, Foster, Hopkinton, Johnston, Narragansett, New Shoreham, North Kingstown, Richmond, Scituate, South Kingstown, Warwick, West Greenwich, West Warwick, Westerly
MEDICAL ASSISTANCE (MEDICAID)

Long Term Care Medicaid Offices:
**East Providence Long Term Care**
206 Elmwood Avenue, Providence, RI 02907
415-8459

**Newport Regional Family Center**
272 Valley Road, Middletown, RI 02842
851-2100..........................1-800-675-9397

**Providence Regional Family Center**
206 Elmwood Avenue, Providence, RI 02907
415-8524 (Home & Community Based Services)
415-8455 (Nursing Homes)

**Woonsocket Long Term Care**
800 Clinton Street, 2nd Floor, Suite 201,
Woonsocket, RI 02895
235-6241

**RI Veterans Memorial Cemetery**
301 South County Trail, Exeter, RI 02822
268-3088

**RI Veterans Home**
480 Metacom Avenue, Bristol, RI 02809
253-8000, X 495
MEDICAL ASSISTANCE (MEDICAID)

Tri-Town Community Action Program
1126 Hartford Avenue, Johnston, RI 02919
351-2750..............................www.tri-town.org

Under **Shared Living**, a person can live with their caregiver and receive personal care, homemaker services, and other benefits. For additional information:

**Caregiver Homes**
235 Promenade Street, Suite 417
Providence, RI 02908
473-2160..............................www.caregiverhomes.com

**Seven Hills Rhode Island**
30 Cumberland Street, Woonsocket, RI 02895
229-9760..............................www.sevenhills.org

The **Integrated Care Initiative** provides managed long-term care services to individuals who have both Medicare and Medicaid. The goal is to coordinate and improve the delivery of community-based long-term care services. Individuals enrolled in both Medicare and Medicaid can choose to receive services from Rhody Health Options or Connect Care Choice Community Partners. Some persons may be eligible to enroll on the Program of All-Inclusive Care for the Elderly (PACE).
1-855-444-3604...............www.eohhs.ri.gov
MEDICARE

Medicare is the nation’s health insurance program for people 65 and older, and younger people who are disabled for 24 months, or who have end stage renal disease. Medicare consists of four parts—Part A (Hospital Insurance), Part B (Medical Insurance), Part C (Medicare Advantage Insurance Plans), and Medicare Part D (Medicare Prescription Drug Plans). Persons over age 65 are automatically entitled to Medicare Part A if they or their spouse are eligible for Social Security or Railroad Retirement.

Part A covers a portion of inpatient hospital, skilled nursing facility, home health, and hospice care. Part B is optional insurance that supplements Part A coverage. Part B covers a portion of medical and physician services, outpatient hospital, home health, durable medical equipment, laboratory and x-ray, ambulance, and other services. Apply for Medicare at Social Security, or online three months before turning age 65.
1-800-MEDICARE............(1-800-633-4227)
1-877-486-2048 (TTY).......www.medicare.gov

Healthcentric Advisors, 235 Promenade Street, Suite 500, Providence, RI 02908, is the Medicare Quality Improvement Organization for Rhode Island.
528-3200........www.healthcentricadvisors.org
MEDICARE PREMIUM PAYMENT PROGRAMS

Medicare Premium Payment (MPP) programs help Medicare beneficiaries pay some or all of the cost of their Medicare Part A and Medicare Part B premiums, deductibles, and co-insurances.

For the **Qualified Medicare Beneficiary (QMB)** program, the Department of Human Services (DHS) Medicaid Division will pay both the Medicare Part A, if applicable, and Medicare Part B premiums, deductibles, and co-insurance for persons over 65, and adults with disabilities, if their income does not exceed 100% of FPL.

For the **Specified Low-Income Medicare Beneficiary** program (SLMB), Medicaid will pay the Medicare Part B premium if the beneficiary’s income does not exceed 120% of FPL.

For the **Qualified Individual (QI1)** program, Medicaid will pay the Medicare Part B premium, subject to availability of state funds, if the beneficiary’s income does not exceed 135% of FPL.

The resource limits for all MPP programs are:
Single: $7,280..................Married: $10,930

For more information about MPP programs, contact the Rhode Island Department of Human Services.462-5300...............www.dhs.ri.gov
MEDICATION ASSISTANCE PROGRAMS

Medicare Prescription Drug Plans (Medicare Part D) help Medicare beneficiaries pay for prescription drugs. Coverage is available for both generic and brand name medications. Premiums, deductibles, and co-payments may apply.

Assistance in paying for Medicare Part D plan premiums and other expenses (Low-Income Subsidy-LIS, or “Extra Help”) may be available for beneficiaries who have limited income and resources. For more information, contact Social Security at: www.ssa.gov
1-800-772-1213 (Voice)....1-800-325-0778 (TTY)

Medicare beneficiaries can get one-to-one, unbiased and confidential counseling for Medicare Part D by contacting any of the regional Senior Health Insurance Program (SHIP) partner agencies listed in this guide.

NeedyMeds is an information clearinghouse that helps those who are unable to afford their medications or health care costs to access patient assistance programs.
1-978-281-6666.............www.needymeds.org
MEDICATION ASSISTANCE PROGRAMS

Many pharmaceutical manufacturers make some of their drugs available, free of charge, to patients who have difficulty paying for them. 

Pharmaceutical Research and Manufacturers of America. 
877-743-6779..............................www.RxforRI.org 
Partnership for Prescription Assistance: 
1-888-4PPA-NOW..........................www.pparx.org

The Rhode Island Pharmaceutical Assistance to the Elderly (RIPAE) program pays some of the cost of RIPAE-approved prescription medications during the deductible phase and offers partial reimbursement for RIPAE-approved medications to enrollees who enter the “donut hole” of their Medicare Part D plans, or if a medication is not covered by a Part D plan and is on the RIPAE formulary. Rhode Island residents 65 and older who meet certain income limits and provide proof of Medicare Part D coverage, and adults age 55 to 64 receiving Social Security Disability (SSDI) payments, may be eligible.
MEDICATION ASSISTANCE PROGRAMS

RIPAE Income Limits:
60% Subsidy: $22,499 (S).............$28,126 (M)
30% Subsidy: $28,243(S).............$35,317 (M)
15% Subsidy: $49,520 (S).............$56,489 (M)

Income guidelines are adjusted in July, based on the annual Social Security Cost of Living Adjustment (COLA).
462-0530.......462-0740 (TTY).......www.dea.ri.gov

The Rhode Island Best Rx is a prescription drug discount card program designed to lower the cost of prescriptions for eligible Rhode Island residents. Eligibility is based on age or income status. 1-877-309-5811 or TTY users should call 711 www.ribestrx.com
MENTAL/BEHAVIORAL HEALTH PROGRAMS

Some community health centers provide low-cost or free mental health services for low-income persons, including seniors. Payment is based on a sliding scale. A list of the community mental health agencies can be found in this guide.

Medical Detoxification Programs are staffed by professionals who have special skills in helping substance abusers and their families deal with the physical and emotional problems caused by addiction and substance abuse. Treatment is always confidential. The following sites offer medical detoxification:

The Butler Hospital Alcohol & Drug Inpatient Treatment Center, 345 Blackstone Boulevard, Providence, RI 02906
455-6214..........................www.butler.org

Roger Williams Medical Center Behavioral Health:
825 Chalkstone Avenue, Providence, RI 02908
456-2000..........................www.rwmc.org

SSTAR of Rhode Island Detoxification Services:
1959 Tower Hill Road, North Kingstown, RI 02852
294-6160..........................www.sstar.org
MENTAL/BEHAVIORAL HEALTH PROGRAMS

The National Alliance on Mental Illness (NAMI) Rhode Island, 154 Waterman Street, Suite 5B, Providence, RI 02906, educates the public about mental illness, and offers resources to provide support to all whose lives are touched by mental illness.
331-3060; 1-800-749-3197; www.namirhodeisland.org

The Mental Health Association of Rhode Island, 185 Dexter Street, Pawtucket, RI 02860, provides information and referral for mental health services and support groups.
726-2285........................................www.mhari.org

The National Suicide Prevention Lifeline
1-800-273-TALK(8255)
www.suicidepreventionlifeline.org

The National Suicide Prevention Lifeline
(Specifically for U.S. Veterans)
1-800-273-TALK (8255), X 1.
www.suicidepreventionlifeline.org

The Samaritans of Rhode Island help people who are at risk of suicide.
272-4044
1-800-365-4044
www.samaritansri.org
MENTAL/BEHAVIORAL HEALTH PROGRAMS

These hospitals have geriatric psychiatric units and mental health services, specifically for seniors:
The **Butler Hospital Senior Treatment Unit**: 345 Blackstone Boulevard, Providence, RI 02906
455-6356..........................www.butler.org
455-6214..........................www.butler.org

**Our Lady of Fatima Hospital Geriatric Psychiatric Unit**: 200 High Service Avenue, North Providence, RI 02904.
456-3060..........................www.fatimahospital.com

**Roger Williams Medical Center Geriatric Psychiatric Unit**: 825 Chalkstone Avenue, Providence, RI 02908
456-2363..........................www.rwmc.org

The **Rhode Island Council of Community Mental Health Organizations**, 40 Sharpe Drive, Unit 3, Cranston, RI 02920, assists individuals seeking information and referral about treatment. Member organizations offer a wide variety of mental health and substance abuse treatments, including emergency services.
228-7990..........................www.riccmho.org
MENTAL/BEHAVIORAL HEALTH PROGRAMS

The Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals is committed to ensuring access to quality services and supports for Rhode Islanders with developmental disabilities, mental health and substance abuse issues, and chronic long-term medical and psychiatric conditions; and to erase the stigma attached to these disabilities.

Developmental Disabilities..................462-3234
Mental Health......................................462-3291
Substance Abuse.................................462-4680

Eleanor Slater Hospital
111 Howard Avenue, Cranston, RI 02920
462-3085

Zambarano Hospital
2090 Wallum Lake, Burrillville, RI 02859
567-5400

www.bhddh.ri.gov

The Rhode Island Office of the Mental Health Advocate, 57 Howard Avenue, Cranston, RI 02920, is an independent state agency that provides free legal, investigative, and advocacy services to individuals to prevent inappropriate admissions to psychiatric facilities, and to protect the rights of persons in mental health and inpatient substance abuse treatment.

462-2003.......1-800-346-2282.....462-6018 (TTY)

www.bdddh.ri.gov
MENTAL/BEHAVIORAL HEALTH PROGRAMS

WellOne-Primary Medical and Dental Care
provides help to seniors coping with issues such as depression, substance abuse, anxiety and relationships. Accepts most insurance plans, including Medicaid. Sliding fee scale program.

FOSTER
142A Danielson Pike, Foster, RI 02825
647-3702..............................www.welloneri.org

NORTH KINGSTOWN
308 Callahan Road, North Kingstown, RI 02852
295-9706..............................www.welloneri.org

PASCOAG
36 Bridge Way, Pascoag, RI 02859
567-0800..............................www.welloneri.org

SCITUATE
35 Village Plaza Way, Scituate, RI 02857
647-6262..............................www.welloneri.org
For many seniors, pensions are a significant part of their retirement income. Pensions, Social Security benefits, savings, and investments all contribute to financial security in the post-employment world. With the shifting of pensions from defined benefits to 401 (k), 403 (b), and other plans, company mergers, business bankruptcies, and the introduction of hybrid pension plans, it can be difficult to determine if you are entitled to a benefit, what that benefit actually is, and how to apply for benefits. The New England Pension Assistance Project (NEPAP), affiliated with the Gerontology Institute at the University of Massachusetts in Boston, offers free pension counseling services to Rhode Islanders to help them find lost pensions, correct pension errors, and answer questions about pension laws. The service can include tracing pension benefits from companies that have been merged or have gone bankrupt, researching and filing for spousal or survival benefits, and answering pension eligibility questions.

1-888-425-6550..................www.pensionhelp.org
PHYSICIAN REFERRAL

The Rhode Island Medical Society, 235 Promenade Street, Suite 500, Providence, RI 02908, provides information to persons looking for a physician.
331-3207................................www.rimed.org

The Rhode Island Family Health Care Guide provides information on healthcare issues, such as child immunizations, nutrition and wellness, health insurance, women’s health, and also information on the state’s network of hospitals.
www.rifamilyguide.com

Several of the state’s hospitals also have physician referral services. Contact the hospital of your choice to inquire about these services.
RESPITE CARE PROGRAMS

Respite is planned or emergency care that provides temporary relief to family caregivers of all ages. The CareBreaks Program assists caregivers taking care of family members age 60 and older. Some volunteers may be available. If needed, CareBreaks may also help to pay part of the cost for respite provided by approved agencies. For information, contact the Diocese of Providence, One Cathedral Square, Providence, RI 02903.
421-7833 ext. 212
www.dioceseofprovidence.org

The Rhode Island TimeBank Initiative works with partners across the state to build support networks of individuals, children, youth, families, and communities across the state. For every hour that a person assists an individual or group, he/she earns a Time Dollar. They can then use that Time Dollar to receive an hour of a neighbor’s time or engage in a group activity offered by a neighbor. For more information, contact:
The Rhode Island Parent Support Network, 1395 Atwood Avenue, Suite 114, Johnston, RI 02919
467-6855..........................www.psnri.org
SENIOR CENTERS

Senior centers offer volunteer opportunities, recreation, group activities, counseling, information and referral, continuing education, and other support services for seniors. Most provide hot lunches, outreach, transportation, and health services.

Barrington Senior Center
281 County Road 02806..................247-1926
Bristol: Benjamin Church Center
1020 Hope Street 02809..................253-8458
Charlestown Senior Center
100 Park Lane 02813......................364-9955
Coventry Senior Center
50 Wood Street 02816....................822-9175
Cranston Senior Center
1070 Cranston Street 02920............780-6000
Cumberland Senior Center
1464 Diamond Hill Road 02864...........334-2555
East Greenwich Senior Services
121 Peirce Street 02818....................886-8669
East Providence Senior Center
610 Waterman Avenue 02914.............435-7800
Foster Senior Services
181 Howard Hill Road 02825.............392-9200
Glocester Senior Center
1210 Putnam Pike 02814..................567-4557
Hopkinton Senior Center
188 Main Sttrry, Ashaway 02804......377-7795
Jamestown Senior Center
6 West Street 02835......................423-2658
SENIOR CENTERS

Johnston Senior Center
1291 Hartford Avenue 02919.................944-3343
Lincoln Senior Center
150 Jenckes Hill Road 02865.................753-7000
Middletown Senior Center
650 Green End Avenue 02842..............849-8823
Narragansett Senior Center
53 Mumford Road 02882.....................782-0675
Newport:
   Edward King House
   35 King Street 02840.....................846-7426
   Park Holm Senior Center
   One Eisenhower Road 02840.........846-3887
   Martin Luther King Center
   20 Dr. Marcus Wheatland Blvd 02840.
   846-4828
North Kingstown Senior Center
44 Beach Street 02852....................268-1590
North Providence:
   Salvatore Mancini Center
   2 Atlantic Boulevard 02911.............231-0742
Pawtucket:
   Leon Mathieu Senior Center
   420 Main Street 02860...............728-7582
Portsmouth Senior Center
110 Bristol Ferry Road 02871.............683-4106
Providence:
   Capital City Senior Programs:
   Lillian Feinstein Center
   1085 Chalkstone Ave 02908...........455-3888
SENIOR CENTERS

Providence:

DaVinci Center for Community Progress
470 Charles Street 02904.................272-7474

Federal Hill Community Center
9 Courtland Street 02909.............421-4722

Hamilton House
276 Angell Street 02906.............831-1800

Hartford Park Senior Center
355 Hartford Avenue 02909........521-1180

Jewish Community Center
401 Elmgrove Avenue 02906...........861-8800

Nickerson House Senior Center
133 Delaine Street 02909...........351-2241

Silver Lake Center
529 Plainfield Street 02909.........944-8300
(V/TTY) Note: Deaf/hearing-impaired seniors meet Tuesdays from 9AM. to 3PM.

St. Martin dePorres Center
160 Cranston Street 02907..........274-6783

Washington Park Center
42 Jillson Street 02905.............461-6650

West End Community Center
109 Bucklin Street 02907..........781-4242

Richmond Adult Center
1168 Main Street 02898..............539-6144

Scituate Senior Center
1315 Chopmist Hill Road 02857......647-2662

Smithfield Senior Center
One William J. Hawkins Trail 02828.....949-4590
SENIOR CENTERS

South Kingstown:
The Center
25 St. Dominic Road 02879...........789-0268

Tiverton Senior Center
207 Canonicus Road 02878.............625-6790

Warren Senior Center
20 Libby Lane 02885....................247-1930

Warwick:
   Pilgrim Senior Center
       27 Pilgrim Parkway 02888......468-4090

West Warwick Senior Center
145 Washington Street 02893..........822-4450

Westerly Senior Center
39 State Street 02891..................596-2404

Woonsocket Senior Center
84 Social Street 02895..................766-3734

Senior Center Month is observed each year in September. The celebration recognizes these community centers for their vital role in assisting and supporting seniors, adults with disabilities, families, and caregivers, by helping them access programs and services that preserve their independence and maintain their dignity. Call your local senior center to find out about Senior Center Month events.
The Senior Companion Program (SCP) trains volunteers to serve isolated older adults in their own homes, adult day centers, and other community sites. Volunteers must be 55 or older and must meet specified income limits. Volunteers receive a tax-free stipend and other benefits while serving clients an average of 20 hours weekly. Senior Companions visit with almost 500 elders weekly. Over the course of more than 30 years of service to Rhode Island’s elders, volunteers have dedicated more than one million hours of friendship, compassion, and one-to-one human contact to those in need of a helping hand, socialization, and companionship.

462-0569........462-0740(TTY).....www.dea.ri.gov
SENIOR/DISABILITY EMPLOYMENT PROGRAMS

Goodwill Industries of Rhode Island, 100 Houghton Street, Providence, RI 02904, is a comprehensive education and employment center serving the needs of persons with disabilities and other barriers to employment. Services include vocational evaluations, computer training, job development and placement, and job coaching services.

861-2080
331-2830 (TTY)
www.goodwillri.org

The Office of Rehabilitation Services-Vocational Rehabilitation, 40 Fountain Street, Providence, RI 02903, helps individuals with disabilities to choose, prepare for, obtain, and maintain employment.

421-7005........................................www.ors.ri.gov
SENIOR/DISABILITY EMPLOYMENT PROGRAMS

SER-Jobs for Progress, Inc. (SER), 100 East Avenue, Pawtucket, RI 02860, (SER) provides job training and job search support to low-income Rhode Islanders, aged 55 and older. People learn new work skills while they train at non-profit agencies. [Funded by the US Department of Labor through SER Jobs for Progress National, Inc. and through the RI Department of Labor and Training] to operate the Senior Community Service Employment Program (SCSEP) of RI

Main Office:
100 East Avenue
Pawtucket, RI 02860
724-1820

Providence Office
807 Broad Street; Suite 101
Providence, RI 02907
785-3190

Warwick Office
218 Buttonwoods Ave
Warwick, RI 02886
732-4666 x122

Website: ..................www.ser-ri.org
SENIOR HEALTH INSURANCE PROGRAM (SHIP)

The Rhode Island Senior Health Insurance Program (SHIP) is part of a national partnership to help consumers make informed health care choices. SHIP volunteers provide one-to-one, unbiased counseling to seniors, adults with disabilities, families, and caregivers. The program is designed to help seniors and adults with disabilities understand health care cost and coverage. SHIP counselors can discuss Medicare, Medicare Part D, supplemental insurance, Medicare Advantage plans, and other health insurance options. SHIP counselors assist beneficiaries in making the most appropriate choice for their health care needs.

For a complete listing of SHIP agencies, please refer to POINT Network section in this guide.

462-0510
462-0740 (TTY)

www.dea.ri.gov
The Rhode Island Senior Medicare Patrol (SMP) program helps beneficiaries recognize and report Medicare and Medicaid fraud, waste, and abuse. Medicare and Medicaid fraud, waste, and abuse consists of such actions as incorrectly reporting a diagnosis, procedure, treatment, or medication to get a higher payment, billing for individual mental health services when group counseling was provided, billing for brand name prescriptions when generic medications were dispensed, using another person’s Medicare or Medicaid card to get services, or double-billing Medicare, Medicaid, and a private insurance carrier for the same service. For a complete listing of SMP agencies, please refer to POINT Network section in this guide.

462-0931
462-0740 (TTY)
www.dea.ri.gov
The Social Security Administration is the primary source of information for Social Security, Supplemental Security Income (SSI), and Medicare enrollment. These offices accept walk-ins for applying for Social Security, Supplemental Security Income (SSI), and provides Medicare information, and Medicare enrollment services. You can call ahead for an appointment, which will reduce your wait time in the office. Many Social Security services can now be accessed online at www.ssa.gov by creating a personalized My Social Security account. With the My Social Security account, you can enroll in Social Security and Medicare, apply for Supplemental Security Income (SSI), Social Security Disability (SSDI) benefits, check your application status, apply for the Low-Income Subsidy (LIS-Extra Help) benefit for your Medicare Prescription Drug (Medicare Part D) plan, review your Social Security earnings record, estimate your benefit, or appeal a decision. Social Security benefits are paid by electronic transfer. You can designate a bank or credit union for direct deposit, or you can switch to a Social Security-designated pre-paid debit card.

1-800-772-1213
1-800-325-0778 (TTY)

www.ssa.gov
SOCIAL SECURITY

You can also contact these local Social Security offices:

**Newport:** 130 Bellevue Avenue, Newport, RI 02840
  1-866-253-5607

**Pawtucket:** 4 Pleasant Street, Pawtucket, RI 02860
  1-866-931-7079

**Providence:** 380 Westminster Street, Providence, RI 02903; 1-877-402-0808

**Warwick:** 30 Quaker Lane, Warwick, RI 02886
  1-866-964-2038

**Woonsocket:** 2168 Diamond Hill Road, Woonsocket, RI 02895
  1-877-229-3542

Applications for **Social Security Disability Income (SSDI)** are taken at the Rhode Island Office of Rehabilitation Services, 40 Fountain Street, Providence, RI 02903. The agency administers the Disability Determination Services program for the Social Security Administration, and determines medical eligibility of individuals with disabilities applying for cash benefits.

421-7005.......421-7106 (TTY).......www.ors.ri.gov
Supplemental Security Income (SSI) provides cash payments to qualified persons 65 and older, blind, or adults with disabilities. SSI recipients are eligible for medical assistance, homemaker, and other services, such as hearing aids, discounts on telephone and electric bills, and the assistance of a social worker. Apply for SSI at your local Social Security office, as listed in this guide.

Current SSI income and resource limits:

In own household:
$735/month (S)………..$1,103/month (M)

In another person’s household:
$490/month (S)………….$735.34/month (M)

Assisted Living:……..$1,067/month

Resources:
$2,000 (S)………………..$3,000 (M)

Face value/Life insurance:
$1,500/person

1-800-772-1213...
1-800-325-0778 (TTY)...
www.ssa.gov
TAX ASSISTANCE

Many Rhode Island cities and towns may offer property tax abatements to residents who meet certain requirements. Call your city or town hall.

For information regarding federal taxes, contact the Internal Revenue Service, 380 Westminster Street, Providence, RI 02903. 1-800-829-1040 (Voice/TTY).

The Rhode Island Property Tax Relief Program (Form RI1040H) must be filed with the Division of Taxation between January 1 and April 15. State resident homeowners and renters, who live in a dwelling that is subject to property tax, may qualify for a rebate of up to $300 if their annual household income does not exceed $30,000.

For information regarding state taxes, contact the Rhode Island Division of Taxation, One Capitol Hill, Providence, RI 02908. 574-8829
Forms: 574-8970......................www.tax.state.ri.us
TRANSPORTATION PROGRAMS

The Rhode Island Public Transportation Authority (RIPTA), 269 Melrose Street, Providence, RI 02907, offers low-income persons with a disability, or age 65 and older, the opportunity to ride free of charge on a RIPTA bus with a RIPTA No Fare Bus Pass. All other persons age 65 and older, or persons with a disability, pay full fare from 7:00 to 9:00 a.m. and from 3:00 to 6:00 p.m. on weekdays, and pay half-price at all other times, with the presentation of a RIPTA Senior/Disabled Pass, or a Medicare ID card. 784-9500, X 604.................www.ripta.com

Under the Americans with Disabilities Act, Rhode Islanders of any age who have a disability may be eligible for the Americans with Disabilities Act (ADA) Paratransit Services. The program provides transportation service if disability(s) prevents the individual from using regular Rhode Island Public Transit Authority (RIPTA) bus service. Service is provided along existing RIPTA routes at a fare of $4 per each one-way trip. 461-9670......
711 (Relay RI)......www.ripta.com

Friends in Service to Humanity (FISH) is a local organization that provides rides for dental, medical, and social service appointments for residents of Exeter and North Kingstown. 295-1121...............www.northkingstown.org
TRANSPORTATION PROGRAMS

Southern Rhode Island Volunteers, provides transportation for medical, dental, and therapy appointments, among other services. 789-2362..........................www.southernrivol.org

NOTE: Some cities and towns offer senior transportation for non-medical destinations, such as the grocery store, or other locations. Call your local senior center, or city or town hall.

LogistiCare coordinates specialized transportation services for Rhode Islanders age 60 and older and adults with disabilities. Transportation is available for general medical appointments, special medical appointments (kidney dialysis, cancer treatment, wound care), adult day services, the senior Café meals program, and for INSIGHT clients and programs. There is a $2 fee per ride. Medicaid recipients pay the $2 fee per ride only for transportation to the Café programs. Transportation to the Cafés is provided between hours of 10:00 a.m. to 2:00 p.m. Reservations are required 48 hours in advance by calling LogistiCare, Monday through Friday, from 9:00 a.m. to 5:00 p.m. 1-855-330-9131 ..............1-866-288-3133 (TTY)
TRANSPORTATION PROGRAMS

LogistiCare also coordinates non-emergency transportation for Medicaid recipients who have no other means of medical transportation, or who have no other resource such as family, friends, bus passes, etc., and transportation by any other means would endanger the individual’s health and/or safety. Non-emergency transportation is covered when an individual has Medicaid and is receiving a Medicaid-covered service from an authorized provider. Reservations are required at least two (2) days in advance of the appointment.
1-855-330-9131
1-866-288-3133 (TTY)
TRI-CARE HEALTH INSURANCE

TRICARE is the health care program for active, National Guard and reserve service men and women, and their families. TRICARE is a major part of the Military Health System that combines the resources of military hospitals and clinics with civilian health care networks, provides access to high-quality health care, and supports military operations. TRICARE for Life offers secondary coverage to Medicare for all TRICARE beneficiaries who have both Medicare Parts A and B. TRICARE offers several plan options and special programs for our service members and their families. TRICARE is managed by the Defense Health Agency (DHA) under leadership of the Assistant Secretary of Defense (Health Affairs).

TRICARE NORTH REGION BENEFICIARY SERVICES:
Health Net Federal Services, Inc.
Monday to Friday from 8:00 a.m. to 7:00 p.m.
1-877-TRICARE......................(1-877-874-2273)
VETERANS PROGRAMS

The Rhode Island Division of Veterans Affairs, 560 Jefferson Blvd., Warwick, RI 02886, provides many services for Rhode Island veterans and their families. These services include:

- Benefits counseling.
- Referral to community support services.
- Services for homeless veterans.
- Burial services at the Rhode Island Veterans Cemetery in Exeter.

921-2119......................................... www.vets.ri.gov

The Middletown Community Based Outpatient Clinic, One Corporate Place, Middletown, RI 02842, provides comprehensive primary healthcare to veterans residing in Newport, Bristol, and Washington counties.

847-6239.................................www.providence.va.gov

Operation Stand Down Rhode Island, 1010 Hartford Avenue, Johnston, RI 02919, serves homeless and disabled veterans. Assistance includes social services, counseling, and emergency and permanent housing.

383-4730.................................www.osdri.org

Order of the Purple Heart Service Officer, 380 Westminster Street, VARO-Room 205, Providence, RI 02903

223-3731
VETERANS PROGRAMS

The Providence Regional Office of the Veterans Benefits Administration, 380 Westminster Street, Providence, RI 02903, is responsible for the management of most non-medical benefits provided by the Veterans Benefits Administration, including compensation, pensions, vocational rehabilitation, and counseling. The office coordinates the local benefit activities associated with education, home loan guarantees, and veterans’ life insurance.
1-800-827-1000..............................www.va.gov

The Providence Veterans Administration Medical Center, 830 Chalkstone Avenue, Providence, RI 02908, is dedicated to providing comprehensive outpatient and inpatient healthcare to veterans residing in Rhode Island and southeastern Massachusetts.
273-7100......................................1-866-363-4486
www.providence.va.gov

The Rhode Island Veterans Home, 480 Metacom Avenue, Bristol, RI 02809, provides quality nursing and residential care to Rhode Island war veterans in need. Social, medical, nursing, and rehabilitative services are also provided to veterans, their survivors, and/or dependents.
253-8000........245-8495..............www.dhs.ri.gov
The local office of the U.S. Department of Veterans Affairs, 2038 Post Road, Warwick, RI 02889, offers information on wellness programs, health care services, hospitalization, substance abuse and addiction treatment, and other support programs. The Center also provides readjustment counseling and outreach services to all veterans who served in a combat zone. Bereavement counseling and counseling for harassment is available. Family members and/or significant others are eligible for support regarding military-related issues. There is no cost to the veteran or family for these services. The office also hosts the Center for Women Veterans, the Homeless Assistance Program, and other initiatives, to improve the quality of life for those who have served in the armed forces.

739-0167................................www.va.gov

The Veterans Resource and Recovery Center, 830 Chalkstone Avenue, Providence, RI 02908, provides vocational and supportive services for veterans with barriers to employment and/or with a disability.

273-7100, X 3413.............www.providence.va.gov
VOLUNTEER PROGRAMS

Foster Grandparent Program of Rhode Island volunteers serve special needs children statewide in residential and community settings, such as schools, day care centers, and hospitals.

East Bay Foster Grandparent Program, 610 Waterman Avenue, East Providence, RI 02915. 435-7876.................www.eastbayrsvp.org

Foster Grandparent Program of Rhode Island, 145 Washington Street, West Warwick, RI 02893. 822-4450......................www.westwarwickri.org

Providence Foster Grandparent Program, 9 Courtland Street, Providence, RI 02909. 421-1095.......................www.federalhillhouse.org

The Visitor Program, One Cathedral Square, Providence, RI 02903, provides companionship and friendly support to homebound elderly persons across the state. Volunteers visit to read, write letters, and to chat with people who are homebound and are in need of social contact. The program welcomes seniors who wish to volunteer their time for a few hours each week. Homebound seniors may also call to find out about connecting with a visitor. 421-7833 ext. 228...www.dioceseofprovidence.org
VOLUNTEER PROGRAMS

The **Retired Senior Volunteer Program (RSVP)** provides opportunities for persons 55 years and older to utilize their enthusiasm, skills, and experience in a volunteer capacity. For information, call these agencies:

**Blackstone Valley RSVP:** 32 Goff Avenue, Pawtucket, RI 02860
723-4520, X 275......................www.bvcap.org

**Capitol Region RSVP:** 9 Courtland Street, Providence, RI 02909
421-1095......................www.capitolregionrsvp.org

**Cranston RSVP:** 1070 Cranston Street, Cranston, RI 02920
780-6180..............................www.cranstonri.com

**East Bay RSVP:** 610 Waterman Avenue, East Providence, RI 02915
435-7876..............................www.eastbayrsvp.org

**Westbay RSVP:** 224 Buttonwoods Avenue, Warwick, RI 02886
732-4660, X 1.............................www.westbaycap.org

**RSVP of Northern Rhode Island:** 300 Cumberland Street, Suite 300, Woonsocket, RI 02895.............766-2300
VOLUNTEER PROGRAMS

SCORE Counselors to America’s Small Businesses 380 Westminster Street, Providence, RI 02903, is a non-profit organization of active and retired business executives that offers free, confidential advice for persons who are starting or operating a small business.
528-4561........................................www.score.org

Serve Rhode Island, 655 Broad Street, Providence, RI 02907, encourages volunteerism as a vital role in the citizenship and service that enhances the quality of life for individuals who need support to maintain their independence.
331-2298..............www.serverhodeisland.org

The Southern Rhode Island Volunteers, 25 St. Dominic Road, Wakefield, RI 02879, provides transportation and other services to seniors who need community support.
789-2362.................................www.southernrivolv.org
The 2017 Pocket Manual-The Rhode Island Guide to Services for Seniors and Adults with Disabilities, is published by the Rhode Island Division of Elderly Affairs (DEA), with funding in whole, or in part, from the Administration for Community Living, Administration on Aging. DEA is solely responsible for its content. Verify income and resource limits, if applicable, with the appropriate agency.

Corrections can be made in writing to:
Meghan Connelly, Chief Program Development
RI Division of Elderly Affairs
57 Howard Avenue
Louis Pasteur Building-2nd Floor
Cranston, RI 02920
Corrections can also be submitted by
FAX to 462-0503,
or by e-mail to Meghan.Connelly@dea.ri.gov.

All information provided by state agencies and community partners is assumed to be correct and accurate as of February 1, 2017. Please call the appropriate agency to verify accuracy as information and guidelines can change.