2013 Pocket Manual

The Rhode Island Guide to Services for Seniors and Adults with Disabilities

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The Rhode Island Department of Human Services, Division of Elderly Affairs (DEA) is responsible for the development of community-based services and programs that encourage independence and preserve the dignity of seniors and adults with disabilities. DEA is also designated as the state’s single planning and service area agency on aging under the provisions of the Older Americans Act.

Main Telephone Number: 462-3000  
Hearing Impaired (TTY): 462-0740  
Administration: 462-0501  
Elder Protective Services: 462-0555  
Health Insurance Counseling: 462-0510  
Home & Community Care: 462-0570  
Media & Communications: 462-0509  
Pharmaceutical Assistance: 462-3000  
Web Site: www.dea.ri.gov  

THE POINT:  
Rhode Island’s Aging & Disability Resource Center: 462-4444  
Hearing Impaired (TTY): 462-4445  
Web Site: www.ThePointRI.org
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AGING AND DISABILITY RESOURCE CENTERS

THE POINT is Rhode Island’s Aging and Disability Resource Center (ADRC). THE POINT is a one-stop center for “options counseling,” and information and referral for programs and services that support seniors, adults with disabilities, families, and caregivers. THE POINT staff has the ability to communicate with persons for whom English is not their primary language. The Rhode Island Department of Human Services, Division of Elderly Affairs funds THE POINT and the regional POINTS with funding from the Centers for Medicare and Medicaid Services (CMS).
462-4444……462-4445 (TTY)…… www.ThePointRI.org

THE POINT at United Way/2-1-1
50 Valley Street, Providence, RI 02909
211……462-4444……462-4445 (TTY)…… www.ThePointRI.org
Statewide, Cranston, Scituate

Child and Family Services of Newport County
31 John Clarke Road, Middletown, RI 02842
849-2300……www.childandfamilyri.com
Jamestown, Little Compton, Middletown, Narragansett, Newport, North Kingstown, Portsmouth, Tiverton

East Bay Community Action, Inc.
100 Bullocks Point Avenue, East Providence, RI 02915
437-1000……www.ebcap.org
Barrington, Bristol, East Providence, Warren

Johnston Senior Center
1291 Hartford Avenue, Johnston, RI 02919
944-3343……www.johnstonsc.net
Johnston, Lincoln, North Providence

Leon Mathieu Senior Center
420 Main Street, Pawtucket, RI 02860
728-7582.....................www.pawtucketri.com
Central Falls, Cumberland, Pawtucket

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AGING AND DISABILITY RESOURCE CENTERS

St. Martin dePorres Center
160 Cranston Street, Providence, RI 02907
274-6783…….www.dioceseofprovidence.org
Providence

Senior Services, Inc.
84 Social Street, Woonsocket, RI 02895
766-3734…….www.seniorservicesri.org
Burrillville, Foster, Glocester, North Smithfield, Smithfield, Woonsocket

South County Community Action, Inc.
1935 Kingstown Road, Wakefield, RI 02879
789-3016…….www.sccainc.org
Charlestown, Coventry, East Greenwich, Exeter, Hopkinton, New Shoreham, Richmond, South Kingstown, Westerly, West Greenwich

West Warwick Senior Center
145 Washington Street, West Warwick, RI 02893
822-4450……. www.westwarwickseniorcenter.org
Warwick, West Warwick
AGING NETWORK AGENCIES/ INFORMATION AND REFERRAL

The Eldercare Locator is a nationwide service to help families and friends find information about community services for older people anywhere in the United States and its territories. Information is available in 150 languages.
1-800-677-111…….www.eldercare.gov

Family to Family of Rhode Island is a network created by families for families of children and adults with special needs. The organization offers opportunities for families to connect and support one another, and to share experiences and information. Family to Family of Rhode Island is sponsored by Family Voices of Rhode Island, the Paul V. Sherlock Center on Disabilities at Rhode Island College, and the Rhode Island Parent Information Network.
270-0101……1-800-464-3300…….www.rifamilytofamily.org

United Way/2-1-1
50 Valley Street, Providence, RI 02909
211……..519-0374 (TTY)
1-800-367-2700 (Toll-free, out-of-state)……..www.uwri.org

The George Wiley Center, 32 East Avenue, Pawtucket, RI 02860, is a statewide group actively committed to local community organizing to create social and economic justice through changes in public policy. Specifically, they work on issues such as hunger, utility shut-offs, and jobs. They are concerned with issues related to children, families, seniors, and adults with disabilities.
728-5555……..www.georgewileycenter.org

Options for Working Families provides information and referral for eldercare and care for individuals with disabilities.
1441 Park Avenue-Suite B, Cranston, RI 02920
946-2300……..www.optionsforfamilies.org
AGING NETWORK AGENCIES/ INFORMATION AND REFERRAL

The Rhode Island Parent Information Network, 1210 Pontiac Avenue, Cranston, RI 02920, provides information, support, and training to empower parents, families, individuals, and family-serving professionals to become effective advocates for themselves and the people in their care.
270-0101……1-800-464-3300……www.ripin.org

Rhode Island Department of Human Services
(Ask Rhody)……. www.askrhody.org
ADDICTION RESOURCES

Alcoholics Anonymous
1-800-439-8860……www.rhodeisland-aa.org

Gamblers Anonymous
1-213-386-8789……www.gamblersanonymous.org

Narcotics Anonymous
1-818-773-9999……www.na.org

The Anchor Recovery Community Center, 249 Main Street, Pawtucket, RI 02860, provides a safe place for people in recovery to share their journey of recovery from addiction. Anchor also sponsors a Telephone Recovery Support Program. 721-5100……www.anchorrecovery.org

Rhode Island Department of Behavioral Health Care, Developmental Disabilities and Hospitals (BHDDH)
14 Harrington Road, Cranston, RI 02920
462-4680……www.bhddh.ri.gov

Rhode Island Problem Gambling Hotline
1-877-9-GAMBLE (1-877-942-6253)

Rhode Island Hospital Problem Gambling Treatment Program, 146 West River Street, Providence, RI 02904
444-7036……www.rhodeislandhospital.org

Rhode Island Department of Health
Smokers Quit Line
1-800-784-8669……www.health.state.ri.us
ADULT DAY HEALTH SERVICES

Licensed adult day care centers provide frail and functionally challenged adults, including those with Alzheimer’s disease and other dementia, with care and supervision in a safe environment. Services include therapeutic recreation and health services, and respite for caregivers.

Bristol: **Cornerstone Adult Services**  
172 Franklin Street, Bristol, RI 02809  
254-9629…….www.stelizabethcommunity.org

Coventry: **Cornerstone Adult Services**  
60 Wood Street, Coventry, RI 02816  
822-6212…….www.stelizabethcommunity.org

Cranston: **Cranston Adult Day Services**  
1070 Cranston Street, Cranston, RI 02920  
780-6243…….www.cranstonri.com

Cranston: **Hope Alzheimer’s Center**  
25 Brayton Avenue, Cranston, RI 02920  
946-9220…….www.hopealzheimerscenter.org

Cranston: **Victoria Court Adult Day Services**  
55 Oaklawn Avenue, Cranston, RI 02920  
519-0260…….www.pacificacranston.com

Jamestown: **Alite Adult Day Care**  
49 North Main Road, Jamestown, RI 02835  
423-1071…….www.alitecareri.com

Little Compton: **Cornerstone Adult Services/Nancy Brayton Osborn Center**  
115 East Main Road, Little Compton, RI 02837  
592-0465…….www.stelizabethcommunity.org
ADULT DAY HEALTH SERVICES

Middletown: Forest Farm Adult Day Services
193 Forest Avenue, Middletown, RI 02842
849-8326.......www.forestfarmhealthcare.com

North Providence: Fruit Hill Adult Day Care Center for the Elderly
399 Fruit Hill Avenue,
North Providence, RI 02911
353-5805.......www.fruithilladultday.org

Pawtucket: New Horizons Adult Care Health Center
426 Main Street, Pawtucket, RI 02860
727-0950.......www.newhorizonsadc.com

Providence: Elmwood Adult Day Healthcare
209 Elmwood Avenue, Providence, RI 02907
421-6300.......www.cityofprovidence.com

Providence: To Life Center Adult Day Services
100 Niantic Avenue, Providence, RI 02907
351-2440.......www.jsari.org

Providence: Program of All Inclusive Care for the Elderly (PACE)
225 Chapman Street, Providence, RI 02905
490-6566.......www.pace-ri.org

Smithfield: Dora C. Howard Centre, Ltd.
715 Putnam Pike, Smithfield, RI 02828
949-3890.......tri-town.org

Smithfield: Generations Adult Day Health Center
267 Jenckes Hill Road, Smithfield, RI 02917
725-6400.......www.generationsri.com
ADULT DAY HEALTH SERVICES

South Kingstown: **South Kingstown Adult Day Services**
283 Post Road, South Kingstown, RI 02879
783-8736…….www.southkingstownri.com

Warren: **The Willows Adult Day Care**
47 Barker Avenue, Warren, RI 02885
245-2323…….www.gracebarkerandthewillows.com

Warwick: **Celebrations Adult Day Services at Tamarisk**
3 Shalom Drive, Warwick, RI 02886
732-0037…….www.tamariskri.org

Warwick: **Cornerstone Alzheimer's Care Center**
140 Warwick Neck Avenue, Warwick, RI 02889
738-8295…….www.stelizabethcommunity.org

Warwick: **Cornerstone Apponaug Center**
3270 Post Road, Warwick, RI 02886
739-2847…….www.stelizabethcommunity.org

Westerly: **Adult Day Center of Westerly**
5 Union Street, Westerly, RI 02891
596-1336…….www.adultdaycenterofwesterly.org

Woonsocket: **Alternative Adult Day Care**
84 Social Street, Woonsocket, RI 02895
766-0516…….www.seniorservicesri.org

Woonsocket: **Seven Hills Rhode Island Adult Day Health Center**
80 Fabien Street, Woonsocket, RI 02895
765-3700…….www.sevenhills.org
ADVOCACY

These advocacy organizations promote independence and dignity for seniors and adults with disabilities.

**AARP-Rhode Island**, 10 Orms Street, Providence, RI 02908, is a non-profit, non-partisan organization for persons 50 and older. AARP lobbies the federal and state government for programs and services that enhance the quality of life for seniors.
248-2671…….1-866-542-8170…….www.aarp.org/ri

The **Rhode Island Governor's Advisory Commission on Aging** advises the Governor and the Director of the Division of Elderly Affairs regarding issues and problems affecting elders and adults with disabilities.
364-0690…….www.dea.ri.gov

The **Alliance for Better Long Term Care**, 422 Post Road, Warwick, RI 02888, advocates, mediates, and helps to solve problems for residents of nursing homes, assisted living facilities, and those receiving home care or hospice services. The state ombudsman is also responsible for investigating complaints of inadequate care and abuse suffered by elders and adults with disabilities who are using long-term care services. All reports of abuse and neglect are confidential.
785-3340…….www.alliancebltc.com

The **George Wiley Center**, 32 East Avenue, Pawtucket, RI 02860, is a statewide group actively committed to local community organizing to create social and economic justice through changes in public policy.
728-5555…….www.georgewileycenter.org
ADVOCACY

The **Gray Panthers** work for social and economic justice and peace for all people. The organization seeks to create a humane society that puts the needs of people over profits, responsibility over power, and democracy over institutions.

274-6900……www.graypanthersri.org

**PAL**, 96 Rolfe Street, Cranston, RI 02910, is a statewide, not-for-profit organization that was built on the need to support and empower families and people with disabilities as they advocate for themselves.

785-2100……1-800-745-555 (TDD/Relay RI)……www.pal-ri.org

**Parents, Families and Friends of Lesbians and Gays** is a support organization that helps parents of gays and lesbians to understand and accept their children. The Greater Providence Chapter meets monthly.

751-7571……www.pflagprovidence.org

The **Rhode Island Disability Law Center**, 275 Westminster Street, Suite 401, Providence, RI 02903, provides free legal assistance to persons with disabilities.

831-3150……1-800-733-5332……www.ridlc.org

The **Rhode Island Forum on Aging** was developed to bring together a consortium of leaders of the senior, educational, and advocacy communities. **The Forum** establishes priorities for advocacy on the issues of aging.

521-9636……www.riforum.org

The **Senior Agenda Coalition of Rhode Island**, 50 Bath Street, Providence, RI 02908, is a diverse group of activists and organizations that educate the community to improve the quality of life for older Rhode Islanders. The **Senior Agenda Coalition** focuses on issues, legislation, and policies of public and private institutions that affect Rhode Island’s elders.

351-6710……www.senioragendari.org
ADVOCACY

Services and Advocacy for Gay, Lesbian, Bisexual and Transgendered Elders (SAGE/RI), 235 Promenade Street, Suite 500, Providence, RI 02908 promotes, empowers, and contributes to the quality of life for its constituents through service, advocacy, and education.
528-3259.......www.sageusa.org
ALZHEIMER’S DISEASE RESOURCES

More than 25,000 Rhode Island residents are living with Alzheimer’s disease or a related dementia. Alzheimer’s robs the individual of memory, basic functions, and ultimately, life. Alzheimer’s disease also takes a toll on family caregivers as they deal with the consequences of dementia, in terms of lost or less productive work time, damage to their physical and emotional health, a threat to their financial security, and constant stress. The Long Term Care Coordinating Council has convened a workgroup to develop a State Plan for Alzheimer’s disease and related disorders. The workgroup will develop a comprehensive plan to care for persons affected by Alzheimer’s disease, as well as support programs for caregivers. The State Plan on Alzheimer’s disease will be presented to the General Assembly later in 2013.

The Alzheimer’s Association, Rhode Island Chapter, 245 Waterman Avenue, Providence, RI 02906, is a non-profit organization whose mission is to coordinate resources for caregivers, educate health professionals and the general public, and advocate for improved public policy.

421-0008........www.alz-ri.org
CASE MANAGEMENT AGENCIES

Case Management programs provide assessment and care planning to assist Rhode Islanders, 60 and older, who meet certain requirements, to remain at home for as long as possible.

Child and Family Services of Newport County
31 John Clarke Road, Middletown, RI 02842
848-4185……www.childandfamilyri.com
Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton

East Bay Community Action Program,
100 Bullocks Point Avenue, East Providence 02915
437-1000……www.ebcap.org
Barrington, Bristol, Central Falls, East Providence, Pawtucket, Warren

Tri-Town Community Action Program, Inc.,
1126 Hartford Avenue, Johnston, RI 02919
349-5760……www.tri-town.org
Burrillville, Charlestown, Cranston, Cumberland, Exeter, Foster, Glocester, Johnston, Hopkinton, Lincoln, Narragansett, New Shoreham, North Kingstown, North Providence, North Smithfield, Providence, Richmond, Scituate, Smithfield, South Kingstown, Westerly, West Greenwich, Woonsocket

Westbay Community Action,
224 Buttonwoods Avenue, Warwick, RI 02886
732-4660……www.westbaycap.org
Coventry, East Greenwich, Warwick, West Warwick
CHRONIC DISEASE MANAGEMENT

Chronic diseases such as diabetes, heart problems, respiratory illness, arthritis, or long term emotional health issues have a negative impact on the quality of life for seniors and adults with disabilities. These organizations help persons affected by these conditions get the education and support they need to manage their disease and live a better life.

The Alzheimer’s Association, Rhode Island Chapter, 245 Waterman Avenue, Providence, RI 02906, is a non-profit organization whose mission is to coordinate resources for caregivers, educate health professionals and the general public, and advocate for improved public policy.
421-0008……..www.alz-ri.org

The American Cancer Society, 931 Jefferson Blvd., Suite 3004, Warwick, RI 02886, is a nationwide, community-based voluntary health organization dedicated to eliminating cancer as a major health problem.
1-800-227-2345……..www.cancer.org

The American Diabetes Association, 146 Clifford Street, Providence, RI 02903, seeks to prevent and cure diabetes and to improve the lives of all people affected by diabetes.
351-0498……..www.diabetes.org

The American Heart Association, One State Street, Suite 200, Providence, RI 02908, is a non-profit organization that concentrates its efforts on cardiac care in an effort to reduce disability and deaths caused by cardiovascular disease and stroke.
330-1700……..www.heart.org
CHRONIC DISEASE MANAGEMENT

The Arthritis Foundation of Rhode Island, 2348 Post Road, Suite 104, Warwick, RI 02886, seeks to improve the lives of 66 million Americans through prevention, treatment, control, and cure of arthritis and related diseases.
739-3773……www.arthritis.org

The Chronic Disease Self-Management Program-Living Well Rhode Island teaches people how to manage their chronic disease conditions, and chronic pain and to live a better life. In Rhode Island, call the Department of Health Information Line.
222-5960……www.health.ri.gov

Down Syndrome Society of Rhode Island, 99 Bald Hill Road, Cranston, RI 02920, is dedicated to promoting the rights, dignity, and potential of all individuals with Down Syndrome through advocacy, education, public awareness, and support.
463-5751……www.dssri.org

The Mental Health Association of Rhode Island, 185 Dexter Street, Pawtucket, RI 02860, provides information and referral for mental health services and support groups.
726-2285……www.mhari.org

The Muscular Dystrophy Association 931 Jefferson Blvd., Suite 1005, Warwick, RI 02886, provides financial assistance for wheelchairs, leg braces, and communication devices. It also runs an equipment loan program and provides transportation to and from its clinic.
732-1910……www.mda.org

National Organization for Rare Disorders, Inc. works toward the prevention, treatment, and cure of rare diseases. It provides links to resources, information, and programs, including medication assistance programs.
1-800-999-6673……www.rarediseases.org
CHRONIC DISEASE MANAGEMENT

The Rhode Island Chapter of the American Parkinson Disease Association, Information & Referral Office, 455 Tollgate Road, Warwick, RI 02886, serves the patients and caregivers of Rhode Island and South Eastern Massachusetts through the information and referral center at Kent Hospital, and a number of support groups across the state.
736-1046……www.riapda.org

The Rhode Island Chapter of the National Multiple Sclerosis Society, 205 Hallene Road, Unit 209, Warwick, RI 02886, provides various programs and services, support groups and more, for families affected by this debilitating disease.
738-8383……www.nationalmssociety.org

The Rhode Island Council of Community Mental Health Organizations, 40 Sharpe Drive, Suite 3, Cranston, RI 02920, represents community mental health sites that assist individuals seeking information and referral about treatment.
228-7990……www.riccmho.org

The Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH) fights against the stigmatization of people with developmental disabilities, mental illness, and substance use disorders, and addictions. For information on developmental disabilities, call 462-3234. For information on mental health services, call 462-3291. For information about substance abuse, call:
462-4680……www.bhddh.ri.gov
1-866-252-3784 (24-hour, confidential drug and alcohol abuse line)
COMMUNITY ACTION PROGRAMS

Community Action Programs (CAPs) are social service agencies working to alleviate the problems of poverty through a positive approach. Programs include consumer education, counseling, health, home weatherization, heating assistance, and other services. Contact these agencies:

Aquidneck Island/Newport: **East Bay CAP**:
19 Broadway, Newport, RI 02840
847-7821……. www.ebcap.org
Newport, Portsmouth, Tiverton, Middletown, Jamestown, Little Compton

Blackstone Valley: **Blackstone Valley CAP**:
32 Goff Avenue, Pawtucket, RI 02860
723-4520…….www.bvcap.org
Central Falls, Cumberland, Lincoln, Pawtucket

Cranston: **Comprehensive CAP**:
311 Doric Avenue, Cranston, RI 02910
467-9610…….www.ccap.org
Cranston, Foster, Scituate, Coventry

East Bay: **East Bay CAP**:
100 Bullocks Point Avenue, East Providence, RI 02915
437-1000…….www.ebcap.org
Barrington, Bristol, East Providence, Warren

Greater Providence: **Community Action Partnership of Providence**:
518 Hartford Avenue, Providence, RI 02909
273-2000…….www.cityofprovidence.com
Providence
COMMUNITY ACTION PROGRAMS

Greater Woonsocket: **Woonsocket: Family Resources Community Action**
245 Main Street, Woonsocket, RI 02895
766-0900…….www.famresri.org
Woonsocket

Kent County: **Westbay Community Action:**
224 Buttonwoods Avenue, Warwick, RI 02886
732-4660…….www.westbaycap.org
Warwick, West Warwick, East Greenwich

Northwest : **Tri-Town Community Action, Inc.**:
1126 Hartford Avenue, Johnston, RI 02919
351-2750…….www.tri-town.org
Burrillville, Glocester, Johnston, North Providence, North Smithfield, Smithfield

South County: **South County Community Action, Inc.**:
1935 Kingstown Road, Wakefield, RI 02879
789-3016…….www.sccainc.org
Charlestown, Exeter, Hopkinton, Narragansett, New Shoreham, North Kingstown, Richmond, South Kingstown, West Greenwich, Westerly
CONSUMER PROTECTION PROGRAMS

Scams, frauds, and schemes cost seniors, disabled consumers, and the federal government millions of dollars each year. The organizations listed below can help consumers avoid being victimized, preserve valuable assets and resources, and provide ways to report scams and questionable business practices. If you feel that you have been victimized by a fraud, scam or scheme, contact your local police department and the agency contacts listed in this section.

The Better Business Bureau (BBB) (serving Rhode Island), 290 Don Lynch Boulevard, Marlborough, MA 01752, tracks information on many businesses throughout the United States and Canada. BBB may also help resolve consumer complaints against businesses. 508-652-4800…….www.bbb.org

The National Do Not Call Registry allows individuals to limit the number of telemarketing calls they receive. 1-888-382-1222…….www.donotcall.gov

The Rhode Island Contractors’ Registration & Licensing Board, One Capitol Hill, Providence, RI 02908, mediates disputes between homeowners and contractors. 222-1268…….www.crb.ri.gov

The Rhode Island Attorney General’s Consumer Protection Unit, 150 South Main Street, Providence, RI 02903, provides assistance to consumers with complaints against businesses. 274-4400…….www.riag.ri.gov

Rhode Island Senior Medicare Patrol (SMP) helps persons to recognize and report Medicare and Medicaid fraud, waste, and abuse, and also to get the most out of their health care. 462-0931…….462-0740 (TTY)…….www.dea.ri.gov
CONSUMER PROTECTION PROGRAMS

Rhode Island Housing also works with seniors to prevent them from becoming victims of predatory loan practices.
1-800-436-3180……www.dontborrowtrouble.org

Mail Fraud: U.S. Postal Service
276-6930……www.usps.com
DENTAL SERVICES

Dental services for limited-income persons may be available under the following programs:

**Bayside Family Healthcare, Inc.-WellOne,**
308 Callahan Road, North Kingstown, RI 02852, offers dental services for seniors in their communities.
295-9706…….www.welloneri.org

**Community College of Rhode Island Dental Hygiene Clinic,**
Flanagan Campus, Lincoln, RI 02865, offers dental cleanings from September through May of each school year. Nominal fees apply.
333-7250…….www.ccri.edu/dental

The **Donated Dental** program offers free or reduced-cost dental services to income-eligible seniors.
1-866-572-9390

**Thundermist Health Centers** have dental clinics at these locations:

Blackstone Valley:
**Thundermist Health Center**
191 Social Street, Woonsocket, RI 02895
767-4161…….www.thundermisthealth.org

Kent County:
**Thundermist Health Center**
1219 Main Street, West Warwick, RI 02893
615-2800…….www.thundermisthealth.org

South County:
**Thundermist Health Center**
One River Street, Wakefield, RI 02879
783-5646…….www.thundermisthealth.org
**DENTAL SERVICES**

**Tri-Town Community Action**, 1126 Hartford Avenue, Johnston, RI 02919, offers affordable dental services to residents of Johnston, North Providence, Smithfield, and North Smithfield.
351-2750…….www.tri-town.org

**Wellcare Primary Medical and Dental Care of Pascoag-WellOne**
36 Bridge Way, Pascoag, RI 02859, provides general dentistry services to eligible residents of Burrillville, Foster, Glocester, North Smithfield and Smithfield. Fees are based on a sliding scale.
568-7661…….www.welloneri.org

The **Everett C. Wilcox Family Health Center**, 226 Buttonwoods Avenue, Warwick RI 02886, offers services based on a sliding fee scale.
467-9610, X 112…….www.comcap.org

**Wood River Health Services**, 823 Main Street, Hope Valley, RI 02832, offers limited dental services.
539-2461…….www.woodriverhealthservices.org
DISABILITY RESOURCES

There are a number of organizations in Rhode Island that can help seniors and adults with disabilities enhance their quality of life.

The Rhode Island Adaptive Telephone Equipment Loan Program (ATEL), Office of Rehabilitative Services, 40 Fountain Street, Providence, RI 02903, provides demonstrations, training, and long-term loan and device re-utilization services of specialized telephone equipment to qualified individuals who are deaf, hard of hearing, have a speech impairment, who suffer from neuromuscular damage, or any disease that hinders them from using a standard telephone. 421-7005, ext. 357…….www.atel.ri.gov

The Assistive Technology Access Partnership (ATAP), Office of Rehabilitative Services, 40 Fountain Street, Providence, RI 02903, is a group of agencies that work together to reduce or eliminate barriers to access and funding for assistive technology devices and services for individuals with disabilities of all ages. Call 421-7005…….www.atap.ri.gov

Persons who have incurred a significant disability before age 22 should call the Division of Developmental Disabilities at the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH) about options for various services. 462-3201…….www.bhddh.ri.gov

The EyeCare America Seniors Program serves persons who are 65 and older who do not have an ophthalmologist. They can receive no-cost medical eye care services. 1-800-222-3937…….www.eyecareamerica.org

The Rhode Island Commission on the Deaf and Hard of Hearing, One Capitol Hill, Providence, RI 02908, administers sign language interpreter services, information and referral. 256-1204 (V/VP)…….www.cdhh.ri.gov
DISABILITY RESOURCES

The Governor’s Commission on Disabilities, 41 Cherry Dale Court, Cranston, RI 02920, ensures that people with disabilities are afforded opportunities to exercise all rights and responsibilities provided to citizens of the state and that each person with a disability is able to reach his/her maximum degree of independence, development, productivity, and self-sufficiency.
462-0100…….711 (TTY/Relay RI)…….www.disabilities.ri.gov

IN-SIGHT, 43 Jefferson Blvd., Warwick, RI 02888, helps blind and visually impaired persons develop skills in communication, mobility, orientation, self-care, and homemaking.
941-3322……..www.in-sight-ri.org

Living in Fulfilling Environments, Inc. provides a wide range of community-based experiences and supports to individuals with developmental disabilities.
254-2910…….www.lifeincri.org

Ocean State Center for Independent Living (OSCIL), 1944 Warwick Ave., Warwick, RI 02889, is a non-residential, consumer-driven, community-based, cross-disability, nonprofit organization providing a range of independent living services. These service include individual and community advocacy, information and referral, housing assistance, basic independent living skills training, peer support, community outreach, disability awareness, and assistance in the attainment of assistive devices and home modifications, necessary for increased independence.
738-1013…….1-866-857-1161…….www.oscil.org

The Office of Rehabilitation Services, 40 Fountain St., Providence, RI 02903, administers the Disability Determination Services for the Social Security Administration. The agency determines the medical eligibility of individuals with disabilities applying for cash benefits.
222-3182……..www.ors.ri.gov
DISABILITY RESOURCES

Opportunities Unlimited For People With Differing Abilities, Inc., One Worthington Road, Cranston, RI 02920, provides support services for adults with disabilities. Services include case management, assistance with personal care, money management, and day services.

IN-SIGHT, 43 Jefferson Blvd., Warwick, RI 02888, helps blind and visually impaired persons develop skills in communication, mobility, orientation, self-care, and homemaking.
941-3322...........................www.in-sight-ri.org

Relay Rhode Island/711 can connect hearing-impaired Rhode Islanders with various government agencies and also assists them in completing the call.
1-800-745-5555 (English-TTY)…….1-866-355-9214 (Spanish-TTY)

People Actively Reaching Independence (PARI), 500 Prospect St., Pawtucket, RI 02860, can provide information about services, housing, ramps and other home modifications, or transportation for adults with disabilities. PARI also runs a Personal Care Assistant Program.
725-1966 (V/TTY)…….www.pari-ilc.org

The Rhode Island Brain Injury Resource Center, 935 Park Avenue, Cranston, RI 02910, works to improve access to educational materials and resources for survivors of brain injuries, family members, and professionals in the field.
461-6599.......www.biaofri.org

Saving Sight, 1362 West Shore Road, Warwick, RI 02889, conducts glaucoma screening programs and public information campaigns to detect and fight causes of blindness.
738-1150.......www.savingsightri.org
DISABILITY RESOURCES

State Services for the Blind and Visually Impaired, 40 Fountain Street, Providence, RI 02903, provides vocational rehabilitation, counseling, medical evaluation, home teaching, and other services. 421-7005 (Voice)……..421-7016 (TTY)

Talking Books Plus, One Capitol Hill, Providence, RI 02908, serves persons who have a visual impairment or physical disability that hinders them from using a traditional library. They can borrow books and magazines in large print, braille, or talking books on cassette or disc, free of charge. Machines and materials are shipped free directly through the U.S. mail. 574-9300…….www.olis.ri.gov/tbp

These centers diagnose and treat hearing, speech, language, and swallowing problems:

Memorial Hospital of Pawtucket
111 Brewster Street, Pawtucket, RI 02860
729-2022……..723-2050 (TTY)……..www.mhri.org

Rhode Island Hospital
115 Georgia Avenue, Providence, RI 02905
444-5485……..www.rhodeislandhospital.org

University of Rhode Island Speech and Hearing Centers:
www.uri.edu

Kingston:
25 Independence Way
Kingston, RI 02881
874-5969 or 874-4292

Pawtucket:
500 Prospect Street,
Pawtucket, RI 02860
721-0734
EDUCATIONAL OPPORTUNITIES

Rhode Island residents 60 and older may take courses at state colleges, on a space-available basis, without paying tuition. Students must have a household income less than three times the Federal Poverty Limit. Other fees and charges may apply. Contact your area college or university. Some churches, libraries, and other organizations sponsor lifetime learning groups. Contact your local school department, civic organization, or church, for information.

The **Elderhostel /Road Scholar** program is the world’s largest travel and education organization for persons 55 and older. The organization’s focus is on educational and lifelong learning adventures. Financial assistance is available to eligible seniors. 1-800-454-5768……www.roadscholar.org

The **Osher Lifelong Learning Institute (OLLI)** at the University of Rhode Island is a learning community for active adults, starting at age 50, who wish to explore a wide variety of subjects and programs without worry of exams, grades, or academic requirements. 874-4194 or 874-4197……www.uri.edu/OLLI

**Brown Community Learning in Retirement (BCLIR)** is an independent, non-profit, peer-run organization that provides mature adults with varied opportunities for lifelong learning. 270-2556……www.bclir.org
ELDER RIGHTS/ELDER PROTECTIVE SERVICES

The Rhode Island Department of Human Services, Division of Elderly Affairs (DEA) Protective Services Unit, 74 West Road, Cranston, RI 02920, is responsible for investigating complaints of abuse of Rhode Islanders 60 and older by a family member, caregiver, or person with duty of care. Abuse may be physical, emotional, sexual, financial exploitation, or abandonment.

Self-neglect occurs when a person is no longer able to care for himself/herself. Reports of self-neglect are also made to the DEA Protective Services Unit. The senior’s needs are assessed and necessary services can be provided.

Rhode Island law requires any person who has reasonable cause to believe that a senior has been abused, or is neglecting his or her basic needs, to report it to DEA. Failure to report abuse of a person 60 or older can result in a fine of up to $1,000.

Abuse and self-neglect reports can be filed 24 hours a day, seven days a week, and on nights, weekends, and holidays, by calling 401-462-0555. Reports can be filed anonymously.

DEA also sponsors the After-Hours Emergency Response Program for Elders in Crisis. This service is available from 4:00 p.m. to 8:30 a.m., Monday through Friday, and on weekends and holidays. To report an elder who is in physical or emotional danger, call 462-0555.

Under Rhode Island law (R.I.G.L 42-66-10), DEA records pertaining to a person reported to be abused, neglected, exploited, or abandoned, are confidential and are not deemed public records.
ELDER RIGHTS/ELDER PROTECTIVE SERVICES

The DEA Protective Services Unit works with case management agencies to develop a care plan that prevents additional abuse and addresses the elder’s needs. The DEA Protective Services Unit works with case management agencies to develop a care plan that prevents additional abuse and addresses the elder’s needs.

The Commission for the Safety and Care of the Elderly works with fire and police advocates in each community to address domestic violence, safety, and other issues. A current listing of fire and police advocates can be found on the DEA web site under the “Commission for the Safety and Care of the Elderly” link.
462-0550…….www.dea.ri.gov

The Rhode Island Department of the Attorney General/Elder Abuse Prosecution Unit, 150 South Main Street, Providence, RI 02903, investigates and prosecutes crimes committed against persons 60 and older.
274-4400, ext. 2383…….www.riag.state.ri.us

The Rhode Island Coalition Against Domestic Violence, 422 Post Road, Suite 102, Warwick, RI 02888, works to eliminate domestic violence in Rhode Island.
1-800-494-8100 (24-hour Hotline)…….www.ricadv.org.

DEA sponsors the Volunteer Guardianship Program, 3270 Post Road, Warwick, RI 02886. Volunteers are trained to serve as guardians for eligible frail elders who have cognitive impairments.
739-2844, X 36…….www.stelizabethcommunity.org

For inquiries regarding emergency respite assistance, please contact the Division of Elderly Affairs, Protective Services Unit at 462-0555.
EMERGENCY PREPAREDNESS

One of the keys to surviving a disaster, either man-made or natural, is preparation. The Rhode Island Emergency Management Agency, 645 New London Avenue, Cranston, RI 02920, has information and resources to help seniors and adults with disabilities prepare for natural or man-made disaster situations. 946-9996……www.riema.ri.gov

The Rhode Island Emergency Management Agency and the Rhode Island Department of Health urge anyone with a chronic disability, health condition, limited mobility, or special health care need(s) to enroll in the Rhode Island Special Needs Emergency Registry. The registry was developed to make sure that there is a system to identify Rhode Islanders who require special assistance during emergencies.

Rhode Island Department of Health:
222-4783……711 (Relay RI)……www.health.ri.gov
Rhode Island Emergency Management Agency:
946-9996……………………www.riema.ri.gov
EMERGENCY RESPONSE SYSTEMS

Emergency Response Systems (ERS) provide a valuable time-saving link between people who are alone, or are frightened of being alone, and a communications center. An ERS gives homebound or “at risk” persons peace of mind in knowing that help is only a touch of a button away, 24 hours a day, seven days a week. An ERS enhances the safety and security of homebound and “at risk” individuals. While many companies may provide ERS equipment free of charge, there is normally a monthly maintenance fee for the service. Some persons may be eligible for assistance in paying these fees. Contact the RI Division of Elderly Affairs or THE POINT, for information and a listing of companies providing ERS systems.

Rhode Island Division of Elderly Affairs
74 West Road, Cranston, RI 02920
462-3000…….462-0740 (TTY)…….www.dea.ri.gov

THE POINT, Rhode Island’s Aging & Disability Resource Center
United Way 2-1-1 in Rhode Island
50 Valley Street, Providence, RI 02909
464-4444…….462-4445 (TTY)…….www.ThePointRI.org
FINANCIAL COUNSELING/DEBT MANAGEMENT

The Rhode Island General Treasurer’s Office, State House, Room 102, Providence, RI 02903, sponsors the Empower Rhode Island program to highlight the importance of making your money work through personal financial empowerment. The intent of Empower Rhode Island is to enable persons to make informed and disciplined choices, and to understand the risk of taking on too much debt. Services include an online financial literacy tool, learning about working with financial institutions, and educating consumers about safe, affordable choices.

222-6140…….www.treasury.ri.gov

Money Management International, 501 Centreville Road, 2nd. Floor, Warwick, RI 02886, is a non-profit organization that provides full service financial counseling, financial education, debt management programs, and housing counseling. Services are provided either in person or over the Internet. All information is confidential. Money Management International helps clients resolve financial difficulties and achieve long-term financial well-being and lifelong financial management skills.

1-866-336-0624…….www.moneymanagement.org
FOOD ASSISTANCE/FOOD SERVICES

The Supplemental Nutrition Assistance Program (SNAP), formerly known as the Food Stamp Program, can provide cash assistance to help individuals and families who are struggling to purchase food.

*Income Eligibility For Seniors & Adults with Disabilities:*

| One person: | $1,816 per month |
| Two persons: | $2,452 per month |

*Resources:* $3,000 per household.

Several deductions are subtracted from a person’s gross income. They may include deductions for household and telephone expenses, an earned income deduction for individuals who are working, and deductions for medical expenses, and excess shelter costs. Adults who are eligible for SNAP receive their benefits using an Electronic Benefits Transfer (EBT) card. The EBT card is accepted at grocery and retail food stores across the state for the purchase of food items. Seniors may request a home telephone interview. For more information, contact your local Department of Human Services office or call the University of Rhode Island SNAP Outreach Project. 1-866-306-0270……..www.eatbettertoday.com

Additional resources are also available to older Rhode Islanders who are in need of emergency food assistance.

**Comprehensive Community Action Program,** 311 Doric Avenue, Cranston, RI 02910, provides emergency food assistance to residents of Cranston, Coventry, Scituate, and Foster. 467-9610……..www.comcap.org

The **Rhode Island Community Food Bank,** 200 Niantic Avenue, helps people stretch their food budgets. 942-6325……..www.rifoodbank.org

**Crossroads Rhode Island,** 160 Broad Street, Providence, RI 02903, provides emergency food assistance. 521-2255……..www.crossroadsri.org
FOOD ASSISTANCE/FOOD SERVICES

The Food Access Project allows persons 60 and older, disabled, and homeless SNAP participants to use their EBT cards to purchase meals at participating restaurants.
1-866-306-0270……www.eatbettertoday.com

The Rhode Island Coalition for the Homeless, 1070 Main Street, Suite 202, Pawtucket, RI 02860, provides emergency food assistance.
721-5685……www.rihomeless.org

The Ocean State Senior Congregate Dining Program provides nutritionally balanced, hot lunches, five days a week at more than 65 meal sites, for persons who are 60, and eligible adults with disabilities. Donations are accepted, but no one is refused a meal if he/she is unable to contribute. Transportation to the nearest meal site is available.
To locate your local meal site, contact:
Blackstone Health, Inc.
728-9290……www.pawtucketri.com
East Bay Community Action
437-1000……www.ebcap.org
Meals on Wheels of RI
351-6700……www.rimeals.org
Narragansett Indian Tribe
364-1000……www.narragansett-tribe.org
Senior Services, Inc.
766-3734……www.seniorservicesri.org
Westbay Community Action
732-4660……www.westbaycap.org
FOOD ASSISTANCE/FOOD SERVICES

Meals on Wheels of Rhode Island, 70 Bath Street, Providence, RI 02908, provides home delivered meals to frail, homebound seniors and qualified disabled persons, five days per week. To qualify, seniors must be 60 years or older, live alone, have no one to help them, and be unable to shop, cook, or drive. Donations are accepted, but are not mandatory.
351-6700……..www.rimeals.org
GERIATRIC ASSESSMENT CLINICS

**Geriatric Health Assessment Units** conduct comprehensive assessments of a person’s medical status. Seniors who have shown recent changes in their physical, psychological, or social functioning are candidates for assessment. A team of professionals identifies health and medical problems, and plans a course of treatment. These organizations offer geriatric assessments:

**East Providence:** RI Mood and Memory Research Institute, 1018 Waterman Avenue, East Providence, RI 02914 435-8950…….www.rimm.com

**North Providence:** Roger Williams Geriatric Assessment Program, Two Atlantic Boulevard, North Providence, RI 02911 231-0450…….www.rwmc.org

**Pawtucket:** Memorial Hospital Neurology Department, 111 Brewster Street, Pawtucket, RI 02860 729-2483…….www.mhri.org

**Providence:** Alzheimer’s Disease & Memory Disorder Center at Rhode Island Hospital, Rhode Island Hospital, Ambulatory Patient Center, 6th Floor, Providence, RI 02903 444-6440…….www.rhodeislandhospital.org

**Providence:** Butler Hospital Memory and Aging Program, 345 Blackstone Boulevard, Providence, RI 02906 455-6403…….www.butler.org

**Providence:** Rhode Island Hospital/Miriam Hospital/Lifespan Geriatric Neuropsychological Services, 593 Eddy Street, Providence, RI 02903 444-450…….www.rihospital.org
GERIATRIC ASSESSMENT CLINICS

University Medicine Foundation Gerontology Centers:

Pawtucket: 407 East Avenue, Suite 120 Pawtucket, RI 02860
725-4700…….www.mhri.org

Providence: 593 Eddy Street, #7, Providence, RI 02903
444-3575…….www.rihospital.org

Providence: 110 Lockwood Street, Suite 116, Providence, RI 02903
444-3575…….www.rihospital.org
HEALTH CENTERS

Community health centers provide many health services for low-income persons, including seniors. Payment is based on a sliding scale.

Block Island: Block Island Health Services
6 Payne Road, Block Island, RI 02807
466-2974……www.bihealthservices.com

Burrillville: WellOne Primary Care Medical and Dental Care of Pascoag
36 Bridge Way, Pascoag, RI 02859
567-0800……www.welloneri.org

Central Falls: Blackstone Valley Health Center
9 Chestnut Street, Central Falls, RI 02863
722-0081……www.blackstonechc.org

Charlestown: Narragansett Indian Health Center
4533 South County Trail, Charlestown, RI 02813
364-1265……www.narragansett-tribe.org

Coventry: Coventry Family Health Center
191 MacArthur Blvd., Coventry, RI 02816
828-5335……www.comcap.org

Cranston: Cranston Family Health Center
1090 Cranston Street, Cranston, RI 02920
943-1981……www.cranstonri.com

East Providence: East Bay Family Health Center
1200 Bullocks Point Avenue, East Providence, RI 02915
437-1008……www.ebcap.org

Johnston: Tri-Town Health Center
1126 Hartford Avenue, Johnston, RI 02919
351-2750……www.tri-town.org
HEALTH CENTERS

Newport: **East Bay Health Center**
19 Broadway, Newport, RI 02840
848-2160……www.ebcap.org

North Kingstown: **Bayside Family Healthcare, Inc.-WellOne**, 308 Callahan Road, North Kingstown, RI 02852, offers dental services for seniors within their community.
295-9706……www.welloneri.org

Pawtucket:
**Blackstone Valley Health Center**
39 East Avenue, Pawtucket, RI 02860
722-0081……www.blackstonechc.org

Providence:

**Allen Berry Health Center**
202 Prairie Avenue, Providence, RI 02905
444-0570……www.providencechs.org

**Capitol Hill Health Center**
40 Candace Street, Providence, RI 02908
444-0550……www.providencechs.org

**Central Health Center**
239 Cranston Street, Providence, RI 02907
444-0580……www.providencechs.org

**Chad Brown Health Center**
285A Chad Brown Street, Providence, RI 02908
274-6339……www.providencechs.org

**Chafee Health Center**
One Warren Way, Providence, RI 02905 Providence, RI 02908
444-0530……www.providencechs.org
HEALTH CENTERS

Providence:

Clinica Esperanza
60 Valley Street-Unit 5-The Plant, Providence, RI 02909
347-9093……..wwwishcc.org

Crossroads Rhode Island
160 Broad Street, Providence, RI 02903
521-2255…….www.crossroadsri.org

Fox Point Health Center
550 Wickenden Street, Providence, RI 02906
444-0530……..www.providencechs.org

Olneyville Health Center
100 Curtis Street, Providence, RI 02909
444-0540…….www.providencechs.org

RI Free Clinic
557 Broad Street, Providence, RI 02907
274-6347…….www.rifreeclinic.org

St. Joseph’s Hospital:
21 Peace Street, Providence, RI 02907
456-3000……..www.stjosephri.com

Richmond: Wood River Health Services
823 Main Street, Hope Valley, RI 02832
539-2461…….www.woodriverhealthservices.org

South Kingstown:
Thundermist Health Center
One River Street, Wakefield, RI 02879
783-0523……..www.thundermisthealth.org
HEALTH CENTERS

Warwick: **Everett C. Wilcox Family Health Center**
226 Buttonwoods Avenue, Warwick, RI 02886
467-9610, X 112......www.comcap.org

West Warwick: **Thundermist Health Center**
1219 Main Street, West Warwick, RI 02893
615-2800......www.thundermisthealth.org

Woonsocket: **Thundermist Health Center**
450 Clinton Street, Woonsocket, RI 02895
767-4100......www.thundermisthealth.org
HEALTH INSURANCE COUNSELING

The Rhode Island Senior Health Insurance Program (SHIP) is part of a national partnership to help consumers make informed health care choices. SHIP volunteers provide one-to-one counseling to seniors, adults with disabilities, families, and caregivers. The program is designed to help seniors and adults with disabilities understand health care cost and coverage. SHIP counselors can discuss Medicare, Medicare Part D, supplemental insurance, Medicare Advantage plans, and other health insurance options. In the next year, there will be changes in Medicare due to the full implementation of the Affordable Care Act and to Medicaid as a result of the implementation of the Integrated Care Initiative for persons enrolled in both Medicare and Medicaid. SHIP counselors will be able to assist beneficiaries in making the most appropriate choice for their health care needs.

462-0510……462-0740 (TTY)……www.dea.ri.gov

Regional SHIP Partner Agencies:

**East Bay Community Action, Inc.**
100 Bullocks Point Avenue, East Providence, RI 02915
Barrington, Bristol, East Providence, Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton
437-1000……www.ebcap.org

**Progreso Latino**
626 Broad Street, Central Falls, RI 02863
Central Falls, Pawtucket
728-5920……www.progresolatino.org

**Tri-Town Community Action, Inc.**
1126 Hartford Avenue, Johnston, RI 02919
Burrillville, Glocester, Johnston, North Providence, North Smithfield, Smithfield
351-2750……www.tri-town.org
HEALTH INSURANCE COUNSELING

South County Community Action, Inc.
1935 Kingstown Road, Wakefield, RI 02879
Charlestown, Exeter, Hopkinton, Narragansett, New Shoreham, North Kingstown, Richmond, South Kingstown, West Greenwich, Westerly
789-3016…….www.sccainc.org

United Way 2-1-1 in Rhode Island
50 Valley Street, Providence, RI 02909
Providence
211…….www.uwri.org

Medicare is the nation’s health insurance program for people 65 and older, and younger people who are disabled for 24 months, or persons who have end stage renal disease. Medicare consists of four parts—Part A (Hospital Insurance), Part B (Medical Insurance), Part C (Medicare Advantage Insurance Plans) and Medicare Part D (Medicare Prescription Drug Plans). Persons over age 65 are automatically entitled to Medicare Part A if they or their spouse are eligible for Social Security or Railroad Retirement. Senior Health Insurance Program (SHIP)counselors can discuss Medicare, Medicare Part D, supplemental insurance, Medicare Advantage plans, and other health insurance options.
1-800-MEDICARE……..1-800-633-4227)
1-877-486-2048 (TTY)……..www.medicare.gov

TRICARE is the Department of Defense health care program for approximately 9.6 million active duty service members, National Guard and Reserve members, retirees, their families, survivors, and certain former spouses.
1-866-773-0404……..1-866-773-0405 (TTY)……..www.tricare.mil
HEATING ASSISTANCE

The Low-Income Home Energy Assistance Program (LIHEAP) provides assistance to income-eligible consumers in meeting the costs of heating their homes. The amount of assistance provided is based on household size and income level. Current annual income guidelines are:

1-person household…….$27,482
2-person household…….$35,938
3-person household…….$44,394
4-person household…….$52,850

Apply for heating assistance at these local agencies:

Blackstone Valley Community Action Program
32 Goff Avenue, Pawtucket, RI 02860
Central Falls, Cumberland, Lincoln, Pawtucket, Woonsocket
723-0227…….www.bvcap.org

Comprehensive Community Action Program
311 Doric Avenue, Cranston, RI 02910
Cranston, Coventry, Foster, Scituate
467-9610…….www.comcap.org

East Bay Community Action Program
100 Bullocks Point Avenue, East Providence, RI 02915
Barrington, Bristol, East Providence, Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton
437-5102…….www.ebcap.org

Tri-Town Community Action Program
1126 Hartford Avenue, Johnston, RI 02919
Burrillville, Glocester, Johnston, North Providence, North Smithfield, Smithfield
349-5760…….www.tri-town.org
HEATING ASSISTANCE

Community Action Partnership of Providence:
518 Hartford Avenue, Providence, RI 02909
Providence
273-2000…….www.cityofprovidence.com

South County Community Action Program
1935 Kingstown Road, South Kingstown, RI 02879
Charlestown, Exeter, Hopkinton, Narragansett, New Shoreham, North
Kingstown, Richmond, South Kingstown, West Greenwich, Westerly
789-3016…….www.sccainc.org

West Bay Community Action Program
208 Buttonwoods Avenue, Warwick, RI 02886
East Greenwich, Warwick, West Warwick
732-4660……. www.westbaycap.org

Information about heating assistance is also available from these
agencies/organizations:

Citizens Energy Corporation
617-338-6300…….www.citizensenergy.com

Diocese of Providence: Keep the Heat On
184 Broad Street, Providence, RI 02907
421-7833, Ext. 207…….www.dioceseofprovidence.org

RI Office of Energy Resources
One Capitol Hill, Providence, RI 02908
574-9100…….www.energy.ri.gov

Salvation Army
386 Broad Street, Providence, RI 02907
(Assistance is available for those who do not qualify for LIHEAP).
831-1119…….www.salvationarmy-ri.org
HOME AND COMMUNITY CARE/MEDICAID WAIVER PROGRAM

Home and Community Care Programs provide eligible seniors with innovative options to help them remain in the community and avoid premature institutionalization. Based on eligibility, Home and Community Care Medicaid Waiver Programs may provide home health aide services, adult day services, Meals on Wheels, Senior Companion, personal emergency alert systems, minor home modifications, minor assistive devices, or assisted living services. For Home and Community Care Medicaid Waiver Programs, a person must be a Rhode Island resident 65 or older, be eligible for Medical Assistance (Medicaid), unable to leave home without considerable assistance, and need help with the tasks of daily living.

Rhode Island Division of Elderly Affairs:
462-0570........462-0740 (TTY)........www.dea.ri.gov
THE POINT:
462-4444........462-445 (TTY)........www.ThePointRI.org
HOME AND COMMUNITY CARE/ CO-PAY PROGRAM

For persons who meet the guidelines for the Rhode Island Home and Community Care Co-Pay Program, services are provided at a reduced rate. Co-payment amounts are determined by the client’s income level. Annual income guidelines are $13,963 for a single person and $18,913 for a couple at Level One and $22,340 for a single person, and $30,260 for a couple at Level Two. DEA works with a network of regional case management agencies to develop care plans to help seniors remain in the least restrictive and safe environment. To be eligible for the Co-Pay Program, a person must be a Rhode Island resident age 65 or older, be ineligible for Medicaid, unable to leave home without considerable assistance, and need help with the tasks of daily living.

Rhode Island Division of Elderly Affairs:
462-0570…….462-0740 (TTY)…….www.dea.ri.gov
THE POINT:
462-4444…….462-4445(TTY)…….wwwThePointRI.org

Persons who had a significant disability before age 22 should call the Department of Behavioral Healthcare Developmental Disabilities and Hospitals about options for home and community care.
462-3421…….www.bhddh.ri.gov
HOME AND COMMUNITY CARE PROGRAMS

The Program for the All-Inclusive Care of the Elderly (PACE), 225 Chapman Street, Providence, RI 02905, provides individuals with alternatives to nursing home care. To be eligible for PACE, a person must be 55 or older and qualify for nursing home care. To enroll in PACE, the client must agree to get their care from a network of doctors and providers who participate in the program. PACE coordinates all care to meet the daily needs of the client with a team of caregivers that includes social workers, nurses, and other professional staff. PACE is also a licensed adult day service program. 490-6566……www.pace-ri.org

Persons who qualify for Medicaid Long-Term Care may be able to hire their own caregiver who can help them with bathing, dressing, and other home activities through the Personal Choice Waiver Program.
Contact:
People Actively Reaching Independence (PARI)
500 Prospect Street, Pawtucket, RI 02860
725-1966 (V/TTY)……www.pari-ilc.org

Ocean State Center for Independent Living (OSCIL)
1944 Warwick Avenue, Warwick, RI 02889
738-1013……1-866-857-1161……www.oscil.org

Persons eligible for Medicaid and who are in a nursing home, but would like to live at home or in the community, may be able to participate in the Nursing Home Transition Program through the Rhode Island Department of Human Services. The program provides support and services to help make this transition possible. 462-6393……www.dhs.ri.gov

Visiting Nurse Agencies provide home health care, which may include nursing care, physical therapy, hospice care, speech therapy, and other services. For a listing of these agencies, call THE POINT. 462-4444……462-4445 (TTY)……www.ThePointRI.org

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HOSPICE CARE

Hospice care focuses on the social, spiritual, and emotional needs of terminally ill patients and their loved ones. A hospice team usually includes a medical director, nurses, clergy, and other health care professionals. Medicare covers hospice services as long as the providing agency is a certified Medicare provider. Medical Assistance and most private insurance plans also cover hospice services. Contact these agencies:

Gentiva Hospice, 2374 Post Road, Suite 206, Warwick, RI 02886, provides hospice services through an interdisciplinary group, including physicians, nurses, social workers, counselors, and dietary counselors. 738-1492…….www.gentiva.com

Home & Hospice Care of Rhode Island, 1085 North Main Street, Providence, RI 02904, can provide hospice care in the home and at other facilities. 415-4200……..1-800-338-6555…….www.hhcri.net

Hospice of Nursing Placement, Inc., 334 East Avenue, Pawtucket, RI 02860, provides hospice services to culturally diverse populations. In addition to English, the team has members who speak Portuguese, Cape Verdean Creole, Spanish, and Russian. 728-6500…….www.hospiceofnursingplacement.com

The Philip Hulitar Inpatient Center, 1085 North Main Street, Providence, RI 02904, offers compassionate and individualized care and support to persons who are reaching the end of life. 351-5570…….1-877-332-1678.......wwwhhcri.org

Most Visiting Nurse Agencies (VNAs) provide hospice services. For a listing of VNAs, call THE POINT. 462-4444…….462-4445 (TTY)…….www.ThePointRI.org
HOUSING RESOURCES

**Assisted living** provides rooms or apartments, meals, 24-hour staffing, assistance with personal care and dispensing medication, housekeeping, laundry, activities, and other services that allow adults to stay in the community. The cost varies considerably. There are more than 60 licensed **assisted living** facilities in the state. To get a copy of the assisted living sites in Rhode Island, call THE POINT. 462-4444…….462-4445 (TTY)…….www.ThePointRI.org

The **Rhode Island Coalition for the Homeless**, 1070 Main Street, Pawtucket, RI 02860, publishes the “Street Sheet,” a listing of emergency shelters, food pantries, and other helpful resources. 721-5685…….www.rihomeless.org

Some **Community Action Programs (CAPS)** provide housing assistance and may have funding assistance for home repair services. Please refer to the list of **Community Action Programs** in this publication.

**Crossroads Rhode Island**, 160 Broad Street, RI 02903, provides information and referral for the homeless and those in transition. 521-2255…….www.crossroadsri.org

Many cities and towns have public housing authorities that provide affordable apartments and Section 8 vouchers. Some cities and towns may also have grants or loans available for home repairs. Contact your local city or town hall.

**HomeLocatorRI.net** is a free website that lists homes for rent or sale in Rhode Island. 877-428-8844…….www.homelocatorri.net
HOUSING RESOURCES

Housing Network of Rhode Island, 44 Nashua Street, Providence, RI 02904, is a state association of non-profit community development corporations. Members of the Housing Network of Rhode Island have developed thousands of affordable housing options in Rhode Island and promote public awareness regarding the state’s housing and economic needs.

421-1461……www.housingnetworkri.org

Seniors who have received a notice of a tax sale of their home may contact the Rhode Island Housing Help Center for information at 457-1130, or the Rhode Island Bar Association at 521-5040 for legal assistance. Seniors can also contact the local tax assessor to inquire about a payment plan, or other arrangements to remove their property from tax sale.

Operation Stand Down Rhode Island, 1010 Hartford Avenue, Johnston, RI 02919, serves homeless and disabled veterans.

1-800-861-VETS (8387)……www.osdri.com

Rhode Island Housing, 44 Washington Street, Providence, RI 02903, oversees the management of 20,000 apartments for low-income seniors, families, and persons with disabilities. Approximately 15,000 of these apartments are Section 8. Under this category, tenants pay 30 percent of their income for rent. The remaining 5,000 apartments have a variety of subsidies that keep the rents affordable for low-income households. Generally, residents of Section 8 apartments must earn no more than 50 percent of the Housing and Urban Development (HUD) median family income for their community and household size. Applicants can apply for housing in any community in which they would like to live. Most communities have a waiting list for these affordable housing units.

457-1234 (Voice)……1-800-427-5560
450-1394 (TTY)……www.rihousing.org
HOUSING RESOURCES

The Rhode Island Housing Help Center, 44 Washington Street, Providence, RI 02903, offers seniors a safe place to receive help with their mortgages, and avoid foreclosure. The Center also provides professional support and education to protect the seniors from losing their homes and to make safe, informed decisions.
457-1130…….www.rihousing.org

Home Equity Conversion Mortgages (HECM), often referred to as Reverse Mortgages, allow seniors to borrow against the equity in their homes. The loan is repaid when the house is sold or when the owner/borrower ceases to live in it. Interest rates and loan limits vary from lending institution to lending institution. Under HECM, borrowers must be 62 or older and meet annual income limits. HECM loans are offered by these financial institutions:

AAA Southern New England
110 Royal Little Drive, Providence, RI 02904
868-2000…….www.southernnewenglandaaa.com

Coastway Community Bank
One Coastway Plaza, Cranston, RI 02910
455-3200…….www.coastway.com

Greenwood Credit Union
2699 Post Road, Warwick, RI 02886
739-4600…….1-866-739-9121…….www.greenwoodcu.org

Washington Trust Company
23 Broad Street, Westerly, RI 02891
1-800-475-2265…….www.washtrust.com
HOUSING RESOURCES

Rhode Island Housing works closely with various nonprofit agencies and organizations to prevent elderly consumers from becoming victims of predatory loan practices. Counseling is available for consumers who are looking for a loan, refinancing, fallen behind on mortgage payments, or are facing foreclosure.
1-800-436-3180……www.dontborrowtroubleri.org

The Rhode Island Housing Rental Resource Guide provides information on rental assistance programs, subsidized housing, Section 8 subsidies, emergency shelters, and transitional housing.
447-1234……www.rihousing.org

The Rhode Island Housing’s Home Improvement & Lead Abatement Programs can assist qualified residents in obtaining low-interest home repair and improvement loans.
457-1119 (Home Improvement)……450-1360 (Lead Abatement)
www.rihousing.org

The U.S.D.A. Rural Development, 60 Quaker Lane, Suite 44, Warwick, RI 02886, provides grants and loans for home repairs and improvements to qualified homeowners.
826-0842, ext. 1870……www.rurdev.usda.gov
LEGAL SERVICES

The Department of Human Services, Division of Elderly Affairs (DEA), 74 West Road, Cranston, RI 02920, legal counselor provides general information on topics that affect seniors, such as advance directives, wills, fraud, as well as other elder rights, protections, and other issues.
462-0561……462-0740 (TTY)……www.dea.ri.gov

The Rhode Island Bar Association’s Legal Information and Referral Service for the Elderly, 115 Cedar Street, Providence, RI 02903, helps anyone 60 and older obtain legal services and advice. Seniors may receive a free initial consultation of up to 30 minutes. Collect calls are accepted.
521-5040……www.ribar.com

Rhode Island Legal Services Senior Citizens Program helps low income persons 60 and older with legal advice and assistance. This program assists seniors with problems related to housing and public assistance programs.
Providence: 56 Pine Street, Providence, RI 02903
274-2652……www.rils.org
Newport: 50 Washington Square, Newport, RI 02840
846-2264……www.rils.org

Seniors who have received a notice of a tax sale of their home may contact the Rhode Island Bar Association at 521-5040 for legal assistance.
LEGAL SERVICES

Advance health care directives are written instructions indicating what type of medical intervention you choose. The durable power of attorney for health care permits you to appoint an agent, or agents, to make health care decisions on your behalf, if you are unable to communicate your wishes. A living will directs your physicians, in advance, to withhold or withdraw life-sustaining procedures, if those are your wishes. You can get advance health care directive forms from:
Rhode Island Division of Elderly Affairs:
462-3000.......462-0740 (TTY).......www.dea.ri.gov
THE POINT:
462-4444.......462-4445 (TTY).......www.ThePointRI.org

The COMFORT ONE bracelet program enables emergency medical service personnel to honor a terminal patient’s request to avoid resuscitation in his/her last minutes of life.
222-2401........www.health.ri.gov

The Rhode Island Disability Law Center, 275 Westminster Street, Suite 401, Providence, RI 02903, provides free legal assistance to persons with disabilities. Services include individual representation to protect rights or to secure benefits, services, and administrative and legislative advocacy.
831-3150....831-5335 (TTY).......www.ridlc.org
MEDICAL ASSISTANCE (MEDICAID)/ COMMUNITY

Medical Assistance Fee-For-Service is “traditional” Medical Assistance (Medicaid). Health or medical benefits are obtained directly from a provider that accepts Medical Assistance. Individuals over age 65 may be eligible for Medicaid if they are a Rhode Island resident, have a work history of less than 10 years that disqualifies them for Medicare, and who meet specified guidelines. A person may still qualify for Medicaid if they have unpaid medical expenses. The “flex test” may reduce their income to fall within Medicaid guidelines.

Medically Needy:
Income:
$825/month (S)……..$867/month (M)

Categorically Needy:
Income:
$951/month (S)…….$1,281/month (M)

Resources for both categories:
$4,000 (S)…….$6,000 (M)

Adults with disabilities may be eligible for Medicaid if they are 18 years or older, a Rhode Island resident, and receive Supplemental Security Income (SSI). Refer to the SSI income and resource information in this guide.

In the next year, there will be changes to Medicaid as a result of the implementation of the Integrated Care Initiative for persons enrolled in both Medicare and Medicaid. Senior Health Insurance Program (SHIP) counselors will be able to assist beneficiaries in making the most appropriate choice for their health care needs.
MEDICAL ASSISTANCE (MEDICAID)/ COMMUNITY

Regional Medicaid offices:

Newport Regional Center
272 Valley Road, Suite 1, Middletown, RI 02842
851-2100
Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton

Pawtucket Dept. of Human Services
24 Commerce Street, Pawtucket, RI 02860
721-6600…….1-800-984-8989
Barrington, Bristol, Central Falls, East Providence, Pawtucket, Warren

Providence Regional Family Center
206 Elmwood Avenue
Providence, RI 02907
415-8200
Cranston, Johnston, Providence, Scituate

South County Regional Family Center
4808 Tower Hill Road, Suite G1
South Kingstown, RI 02879
782-4300…….1-800-862-0222
Charlestown, Coventry, East Greenwich, Hopkinton, Narragansett,
New Shoreham,
North Kingstown, Richmond, South Kingstown, West Greenwich,
Westerly

Warwick Department of Human Services
195 Buttonwoods Avenue, Warwick, RI 02886
736-1400…….1-800-282-7021
Warwick, West Warwick
MEDICAL ASSISTANCE (MEDICAID)/ COMMUNITY

Regional Medicaid offices:

**Woonsocket Dept. of Human Services**
450 Clinton Street, Woonsocket, RI 02895
235-6200………1-800-510-6988
Burrillville, Cumberland, Foster, Glocester, Lincoln, North Providence, North Smithfield, Smithfield

You can also log on to the Department of Human Services web site at www.dhs.ri.gov.
MEDICAL ASSISTANCE (MEDICAID)/LONG TERM CARE

Medicaid Long Term Care (LTC) services are available for individuals over age 65 and for adults with disabilities. Services include nursing home care or home and community- based supports such as homemaker/CNA services, special medical equipment, Meals on Wheels, personal emergency response systems, case management, Senior Companions, assisted living, respite, or minor home modifications. Individuals must require a certain level of care to qualify. Only individuals who qualify for the highest level of care are eligible for nursing facility care. In the next year, there will be changes to Medicaid as a result of the implementation of the Integrated Care Initiative for persons enrolled in both Medicare and Medicaid. Senior Health Insurance Program (SHIP) counselors will be able to assist beneficiaries in making the most appropriate choice for their health care needs.

Long Term Care Medicaid Offices:

**Cranston Long Term Care**
35 Howard Avenue, Building #55, Cranston, RI 02920
462-5182
Charlestown, Coventry, Cranston, Exeter, Foster, Hopkinton, Johnston, Narragansett, New Shoreham, North Kingstown, Richmond, Scituate, South Kingstown, Warwick, West Greenwich, West Warwick, Westerly

**East Providence Long Term Care**
206 Elmwood Avenue, Providence, RI 02907
415-8459
Barrington, Central Falls, East Providence, Pawtucket, Warren
MEDICAL ASSISTANCE (MEDICAID)/LONG TERM CARE

Long Term Care Medicaid Offices:

**Newport Regional Family Center**
272 Valley Road, Suite 1, Middletown, RI 02842
851-2100……1-800-675-9397
Bristol, Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton

**Providence Regional Family Center**
206 Elmwood Avenue, Providence, RI 02907
415-8524 (Home & Community Based Services)
415-8455 (Nursing Homes)
Providence, North Providence

**Woonsocket Long Term Care**
450 Clinton Street, Woonsocket, RI 02895
235-6241
Burrillville, Cumberland, Glocester, Lincoln, North Smithfield, Smithfield, Woonsocket

**RI Veterans Memorial Cemetary**
301 South County Trail, Exeter, RI 02822
268-3088

**RI Veterans Home**
480 Metacom Avenue, Bristol, RI 02809
253-8000, X 695

You can also log on to the Department of Human Services web site at www.dhs.ri.gov.
MEDICAL ASSISTANCE (MEDICAID)/
LONG TERM CARE

With the **Personal Choice Program**, individuals over age 65 who qualify for the high or highest level of care may be able to receive self-directed home and community-based services using a “cash and counseling” model. For additional information, contact:

**PARI Independent Living Center**
500 Prospect Street, Pawtucket, RI 02860
725-1966, X 14 (Voice/TTY)........www.pari-ilc.org

**Tri-Town Community Action Program**
1126 Hartford Avenue, Johnston, RI 02919
351-2750........www.tri-town.org

Under **Shared Living**, a person can live with their caregiver and receive personal care, homemaker services, and other benefits. For additional information:

**Caregiver Homes**
235 Promenade Street, Suite 147, Providence, RI 02908
290-8429........www.caregiverhomes.com

**Seven Hills Rhode Island**
30 Cumberland Street, Woonsocket, RI 02895
229-9760........www.sevenhills.org
**MEDICARE**

**Medicare** is the nation’s health insurance program for people 65 and older, and younger people who are disabled for 24 months, or who have end stage renal disease. **Medicare** consists of four parts—Part A (Hospital Insurance), Part B (Medical Insurance), Part C (Medicare Advantage Insurance Plans), and Medicare Part D (Medicare Prescription Drug Plans). Persons over age 65 are automatically entitled to Medicare Part A if they or their spouse are eligible for Social Security or Railroad Retirement.

Part A covers inpatient hospital, skilled nursing facility, home health, and hospice care. Part B is optional insurance that supplements Part A coverage. Part B covers medical and physician services, outpatient hospital, home health, durable medical equipment, laboratory and x-ray, ambulance, and other services. Apply for Medicare at Social Security, or online three months before turning age 65.

1-800-MEDICARE……(1-800-633-4227)
1-877-486-2048 (TTY).......www.medicare.gov

**Healthcentric Advisors**, 235 Promenade Street, Suite 500, Providence, RI 02908, is the Medicare Quality Improvement Organization for Rhode Island. The organization investigates quality of care for Medicare beneficiaries.

528-3200……www.healthcentricadvisors.org
MEDICARE PREMIUM PAYMENT PROGRAMS (MPPs)

Medicare Premium Payment (MPP) programs help Medicare beneficiaries pay some or all of the cost of their Medicare Part A and Medicare Part B premiums, deductibles, and co-insurances.

For the Qualified Medicare Beneficiary (QMB) program, the Department of Human Services (DHS) Medicaid Division will pay both the Medicare Part A, if applicable, and Medicare Part B premiums, deductibles, and co-insurance for persons over 65, and adults with disabilities, if their income does not exceed:
Single: $951/month……..Married: $1,281/month

For the Specified Low-Income Medicare Beneficiary program (SLMB), Medicaid will pay the Medicare Part B premium if the beneficiary’s income does not exceed:
Single: $1,137/month…….Married: $1,533/month

For the Qualified Individual (QI1) program, Medicaid will pay the Medicare Part B premium, subject to availability of state funds, if the beneficiary’s income does not exceed:
Single: $1,277/month…….Married: $1,722/month

The resource limits for all MPP programs are:
Single: $7,080……..Married: $10,620

For more information, contact the Rhode Island Department of Human Services at:
462-5300……..www.dhs.ri.gov
MEDICARE/SENIOR MEDICARE PATROL PROGRAM (SMP)

The Rhode Island Senior Medicare Patrol (SMP) program helps beneficiaries recognize and report Medicare and Medicaid fraud, waste, and abuse. Medicare and Medicaid fraud, waste, and abuse consists of such actions as incorrectly reporting a diagnosis, procedure, treatment, or medication to get a higher payment, billing for individual mental health services when group counseling was provided, billing for brand name prescriptions when generic medications were dispensed, using another person’s Medicare or Medicaid card to get services, or double-billing Medicare, Medicaid, and a private insurance carrier for the same service.

462-0931.......462-0740 (TTY).......www.dea.ri.gov

SMP Regional Partner Agencies:

**Child and Family Services of Newport County, Inc.**
31 John Clarke Road, Middletown, RI 02842
849-2300…….www.childandfamilyri.com

**East Bay Community Action, Inc.**
610 Waterman Avenue, East Providence, RI 02915
435-7876…….www.ebcap.org

**Tri-Town Community Action, Inc.**
1126 Hartford Avenue, Johnston, RI 02919
351-2750…….www.tri-town.org

**South County Community Action Agency, Inc.**
1935 Kingstown Road, South Kingstown, RI 02879
789-3016, X 379…….www.sccainc.org

**United Way 2-1-1 of Rhode Island**,  
50 Valley Street, Providence, RI 02909
2-1-1…….www.uwri.org

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MEDICARE/SENIOR MEDICARE PATROL PROGRAM (SMP)

SMP Regional Partner Agencies:

Westbay Community Action, Inc., 224 Buttonwoods Avenue, Warwick, RI 02886
732-4660, X 130…….www.westbaycap.org

To report Medicaid fraud by a provider, call the Rhode Island Attorney General’s Office of Consumer Protection, Criminal Division:
150 South Main Street, Providence, RI 02903
274-4400, X 2269…….www.riag.state.ri.us

To report Medicaid fraud, waste, and abuse by beneficiaries, contact the Department of Human Services Fraud Unit.
415-8300…….www.dhs.ri.gov
MEDICATION ASSISTANCE/ MEDICARE PART D

Medicare Prescription Drug Plans (Medicare Part D) help Medicare beneficiaries pay for prescription drugs. Coverage is available for both generic and brand name medications. Premiums, deductibles, and co-payments may apply.

Assistance in paying for Medicare Part D plan premiums and other expenses (Low-Income Subsidy-LIS, or “Extra Help”) may be available for beneficiaries who have limited income and resources. For more information, contact:

Social Security:
1-800-772-1213 (Voice)……..1-800-325-0778 (TTY)……..www.ssa.gov

You can also call:
THE POINT
50 Valley Street, Providence, RI 02909
462-4444……..462-4445 (TTY)……..www.ThePointRI.org

Counseling for Medicare Part D plans can be scheduled with THE POINT, or at any of the regional Senior Health Insurance Program (SHIP) regional partner agencies listed in this guide.
MEDICATION ASSISTANCE/RHODE ISLAND
PHARMACEUTICAL TO THE ELDERLY (RIPAE)

The RIPAE program pays some of the cost of RIPAE-approved prescription medications during the deductible phase and offers partial reimbursement for RIPAE-approved medications to enrollees who enter the “donut hole” of their Medicare Prescription Drug Plan (Medicare Part D). Rhode Island residents 65 and older who meet certain income limits and provide proof of Medicare Part D coverage, and adults age 55 to 64 receiving Social Security Disability (SSDI) payments, may be eligible.

Depending on income, the RIPAE program pays 60, 30, or 15 percent of the cost of prescription drugs used to treat Alzheimer's disease, arthritis, diabetes (including insulin and syringes for insulin injections), heart problems, depression, anti-infectives, Parkinson’s Disease, high blood pressure, cancer, urinary incontinence, circulatory insufficiency, high cholesterol, asthma and other chronic respiratory conditions, osteoporosis, glaucoma, and prescription vitamins and mineral supplements for renal patients.

RIPAE also offers limited coverage for the cost of all eligible prescription drugs used to treat Multiple Sclerosis. Only FDA-approved medications (except those used to treat cosmetic conditions) are covered under RIPAE and are eligible for reimbursement in the “donut hole” of Part D plans.

RIPAE Income Limits:
60% Subsidy: $21,688 (S)……...$27,112 (M)
30% Subsidy: $27,225 (S)……...$34,043 (M)
15% Subsidy: $47,647 (S)……...$54,453 (M)
Income guidelines are adjusted in July, based on the annual Social Security Cost of Living Adjustment (COLA).
462-3000......462-0740 (TTY)........www.dea.ri.gov
MEDICATION ASSISTANCE/PHARMACY ASSISTANCE PROGRAMS

**NeedyMeds** is an information clearinghouse that helps those who are unable to afford their medications or health care costs to access patient assistance programs.
1-978-281-6666…….www.needymeds.org

Many pharmaceutical manufacturers make some of their drugs available, free of charge, to patients who have difficulty paying for them.
Pharmaceutical Research and Manufacturers of America:
877-743-6779…….www.RxforRI.org
Partnership for Prescription Assistance:
1-888-4PPA-NOW…….www.pparx.org
MENTAL/BEHAVIORAL HEALTH RESOURCES

Some community health centers provide low-cost or free mental health services for low-income persons, including seniors. Payment is based on a sliding scale. A list of the community mental health agencies can be found in this guide.

Medical Detoxification Programs are staffed by professionals who have special skills in helping substance abusers and their families deal with the physical and emotional problems caused by addiction and substance abuse. Treatment is always confidential. The following sites offer medical detoxification:

The Butler Hospital Alcohol & Drug Inpatient Treatment Center, 345 Blackstone Boulevard, Providence, RI 02906
455-6214……www.butler.org

Roger Williams Medical Center Behavioral Health:
825 Chalkstone Avenue, Providence, RI 02908
1-800-252-6466……www.rwmc.org

SSTAR of Rhode Island Detoxification Services:
1959 Tower Hill Road, North Kingstown, RI 02852
294-616...1-800-747-6237……www.sstar.org

The National Alliance on Mental Illness (NAMI) Rhode Island, 154 Waterman Street, Suite 5B, Providence, RI 02906, educates the public about mental illness, and offers resources to provide support to all whose lives are touched by mental illness.
331-3060……1-800-749-3197……www.namirhodeisland.org

The Mental Health Association of Rhode Island, 185 Dexter Street, Pawtucket, RI 02860, provides information and referral for mental health services and support groups.
726-2285……www.mhari.org
MENTAL/BEHAVIORAL HEALTH RESOURCES

The National Suicide Prevention Lifeline
1-800-273-TALK (8255)……www.suicidepreventionlifeline.org

The National Suicide Prevention Lifeline for Veterans:
800-273-TALK (8255), X 1……www.suicidepreventionlifeline.org

The Samaritans of Rhode Island help people who at risk of suicide.
272-4044……1-800-365-4044……www.samaritansri.org

These hospitals have geriatric psychiatric units with mental health services, specifically for seniors:

The Butler Hospital Senior Treatment Unit:
345 Blackstone Boulevard, Providence, RI 02906
455-6214……www.butler.org

Our Lady of Fatima Hospital Geriatric Psychiatric Unit:
200 High Service Avenue, North Providence, RI 02904.
456-3060……www.fatimahospital.com

Roger Williams Medical Center Geriatric Psychiatric Unit:
825 Chalkstone Avenue, Providence, RI 02908
456-2363……www.rwmc.org

The Rhode Island Council of Community Mental Health Organizations, 40 Sharpe Drive, Unit 3, Cranston, RI 02920, assists individuals seeking information and referral about treatment. Member organizations offer a wide variety of mental health and substance abuse treatments, including emergency services.
228-7990……www.riccmho.org
Mental/Behavioral Health Resources

The Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals is committed to ensuring access to quality services and supports for Rhode Islanders with developmental disabilities, mental health and substance abuse issues, and chronic long-term medical and psychiatric conditions; and to erase the stigma attached to these disabilities.

Developmental Disabilities:
462-3234......www.bhddh.ri.gov

Mental Health:
462-3291......www.bhddh.ri.gov

Substance Abuse:
462-4680......www.bhddh.ri.gov

Eleanor Slater Hospital:
111 Howard Avenue, Cranston, RI 02920
462-3085......www.bhddh.ri.gov

Zambarano Hospital:
2090 Wallum Lake, Burrillville, RI 02859
567-5400......www.bhddh.ri.gov

The Rhode Island Office of the Mental Health Advocate, 57 Howard Avenue, Cranston, RI 02920, is an independent state agency that provides free legal, investigative, and advocacy services to individuals to prevent inappropriate admissions to psychiatric facilities, and to protect the rights of persons in mental health and inpatient substance abuse treatment.
462-2003......1-800-346-2282......462-6018 (TTY)
www.bhddh.ri.gov
NATIONAL FAMILY CAREGIVER SUPPORT PROGRAMS

The National Family Caregiver Support Program (NFCSP), One Massachusetts Avenue, Washington, D.C. 20201 works in partnership with community based-agencies serving seniors to develop and provide basic services to support families who are taking care of seniors. Go to the Administration for Community Living (ACL)/Administration on Aging: “Families and Elders” link at www.aoa.gov., or call 202-619-0724.

The Relatives as Parents Program (RAPP) is designed to encourage and promote the creation or expansion of services for grandparents and other relatives who have taken on the responsibility of surrogate parents. For information, call the Diocese of Providence, One Cathedral Square, Providence, RI 02903. 421-7833........www.brookdalefoundation.org

Respite is planned or emergency care that provides temporary relief to family caregivers for an adult, or a child with special needs. The CareBreaks Program assists caregivers taking care of family members with disabilities of any age. Some volunteers may be available. Contact the Diocese of Providence, One Cathedral Square, Providence, RI 02903. 421-7833........www.dioceseofprovidence.org
PHYSICIAN REFERRAL

The Rhode Island Medical Society, 235 Promenade Street, Suite 500, Providence, RI 02908, provides information to persons looking for a physician.  
331-3207……www.rimed.org

The Rhode Island Family Health Care Guide provides information on healthcare issues, such as child immunizations, nutrition and wellness, health insurance, women’s health, and also information on the state’s network of hospitals.  
www.rifamilyguide.com

Several of the state’s hospitals also have physician referral services. Contact the hospital of your choice to inquire about these services.
PUBLIC INFORMATION

The Rhode Island Division of Elderly Affairs sponsors these public information and awareness programs and publications:

The Rhode Island Guide to Medicare Supplement and Medicare Advantage Plans provides an overall view of health insurance options that help pay for expenses that Medicare does not cover.

The Medicaid and Nursing Home Care guide is a summary of the state program that helps to pay for expenses in a long-term-care facility.

Rhode Island Senior Beat is a weekly newspaper column that focuses on topics and issues of interest to seniors and adults with disabilities, families, and caregivers.

The Senior Journal, produced by volunteers and sponsored by the Division of Elderly Affairs, is a cable television program that explores the issues of growing older and the challenges faced by adults with disabilities. The Senior Journal is aired on Sundays at 5:00 p.m., Mondays at 7:00 p.m., and Tuesdays at 11:30 a.m. over statewide interconnect cable channel 13 and Verizon channel 32. 462-0509.......462-07040 (TTY).......www.dea.ri.gov
RESPITE CARE SERVICES

Respite is planned or emergency care that provides temporary relief to family caregivers of an adult, or a child with special needs. The CareBreaks Program assists caregivers taking care of family members with disabilities of any age. Some volunteers may be available. If needed, CareBreaks may also help to pay part of the cost for respite provided by approved agencies. For information, contact the Diocese of Providence, One Cathedral Square, Providence, RI 02903.
421-7833……..www.dioceseofprovidence.org

The Rhode Island TimeBank Initiative works with partners across the state to build support networks of individuals, children, youth, families, and communities across the state. For every hour that a person assists an individual or group, he/she earns a Time Dollar. They can then use that Time Dollar to receive an hour of a neighbor’s time or engage in a group activity offered by a neighbor. For more information, contact:

The Rhode Island Parent Support Network,
1395 Atwood Avenue, Suite114, Johnston, RI 02919
467-6855……..www.psnri.org

For inquiries regarding emergency respite assistance, please contact the Division of Elderly Affairs Protective Services Unit at 462-0555.
SENIOR CENTERS

Senior centers offer volunteer opportunities, recreation, group activities, counseling, information and referral, continuing education, and other support services for seniors. Most provide hot lunches, outreach, transportation, and health services.

Barrington Senior Center
281 County Road 02806: 247-1926

Bristol: Benjamin Church Center
1020 Hope Street 02809: 253-8458

Charlestown Senior Center
100 Park Lane 02813: 364-9955

Coventry Senior Center
50 Wood Street 02816: 822-9175

Cranston Senior Center
1070 Cranston Street 02920: 780-6000

Cumberland Senior Center
1464 Diamond Hill Road 02864: 334-2555

East Greenwich Senior Services
125 Main Street 02818: 886-8669

East Providence Senior Center
610 Waterman Avenue 02914: 435-7800

Foster Senior Services
181 Howard Hill Road 02825: 392-9200

Glocester Senior Center
1210 Putnam Pike 02814: 567-4557
SENIOR CENTERS

Hopkinton Senior Center
Main Street, Crandall House
Ashaway 02804: 377-7795

Jamestown Senior Center
6 West Street 02835: 423-2658

Johnston Senior Center
1291 Hartford Avenue 02919: 944-3343

Lincoln Senior Center
150 Jenckes Hill Road 02865: 753-7000

Middletown Senior Center
650 Green End Avenue 02842: 849-8823

Narragansett Senior Center
53 Mumford Road 02882: 782-0675

Newport:
   Edward King House
   35 King Street 02840: 846-7426

   Park Holm Senior Center
   One Eisenhower Road 02840: 846-3887

   Martin Luther King Center
   20 Dr. Marcus Wheatland Boulevard 02840: 846-4828

North Kingstown Senior Center
44 Beach Street 02852: 268-1590

North Providence:
   Salvatore Mancini Center
   2 Atlantic Boulevard 02911: 231-0742
SENIOR CENTERS

Pawtucket:

Leon Mathieu Senior Center
420 Main Street 02860: 728-7582

Portsmouth Senior Center
110 Bristol Ferry Road 02871: 683-4106

Providence:

Capital City Senior Programs: Lillian Feinstein Center
1085 Chalkstone Ave 02908: 455-3888

DaVinci Center for Community Progress
470 Charles Street 02904: 272-7474

Federal Hill Community Center
9 Courtland Street 02909: 421-4722

Fox Point Senior Center
90 Ives Street 02906: 751-2217

Hamilton House
276 Angell Street 02906: 831-1800

Hartford Park Senior Center
355 Hartford Avenue 02909: 521-1180

Jewish Community Center
401 Elmgrove Avenue 02906: 861-8800

Nickerson House Senior Center
133 Delaine Street 02909: 351-2241
SENIOR CENTERS

Providence:

**Silver Lake Center**
529 Plainfield Street 02909: 944-8300 (Voice/TTY)
**Note:** Deaf/hearing-impaired seniors meet Tuesdays from 9:00 a.m. to 3:00 p.m.

**St. Martin dePorres Center**
160 Cranston Street 02907: 274-6783

**Washington Park Center**
42 Jillson Street 02905: 461-6650

**West End Community Center**
109 Bucklin Street 02907: 781-4242

**Richmond Adult Center**
1168 Main Street 02898: 539-6144

**Scituate Senior Center**
1315 Chopmist Hill Road 02857: 647-2662

**Smithfield Senior Center**
One William J. Hawkins Trail 02828: 949-4590

**South Kingstown:**
**The Center**
25 St. Dominic Road 02879: 789-0268

**Tiverton Senior Center**
207 Canonicus Road 02878: 625-6790

**Warren Senior Center**
20 Libby Lane 02885: 247-1930
SENIOR CENTERS

Warwick:

JONAH Community Center
830 Oakland Beach Avenue 02889: 739-1305

Pilgrim Senior Center
27 Pilgrim Parkway 02888: 468-4090

West Warwick Senior Center
145 Washington Street 02893: 822-4450

Westerly Senior Center
39 State Street 0289: 596-2404

Woonsocket Senior Center
84 Social Street 02895: 766-3734

Senior Center Month is observed each year in September. The celebration recognizes these community centers for their vital role in assisting and supporting seniors, adults with disabilities, families, and caregivers by helping them access programs and services that preserve their independence and maintain their dignity. Call your local senior center to find out about Senior Center Month events.
SENIOR COMPANIONS

The Senior Companion Program (SCP) trains volunteers to serve isolated older adults in their own homes, adult day centers, and other community sites. Volunteers must be 55 or older and must meet specified income limits. Volunteers receive a tax-free stipend and other benefits while serving clients an average of 20 hours weekly. Senior Companions visit with almost 500 elders weekly. Over the course of more than 30 years of service to Rhode Island’s elders, volunteers have dedicated more than one million hours of friendship, compassion, and one-to-one human contact to those in need of a helping hand, socialization, and companionship.

462-0569…….462-0740(TTY)…….www.dea.ri.gov

The Neighborhood Friendly Visitor Program, One Cathedral Square, Providence, RI 02903, provides companionship and friendly support to homebound elderly persons across the state. Volunteers visit to read, write letters, and to chat with people who are homebound and are in need of social contact. This program welcomes seniors who wish to volunteer their time for a few hours each week. Homebound seniors may also call to find out about connecting with a visitor.

421-7833…….www.dioceseofprovidence.org
SENIOR EMPLOYMENT/ EMPLOYMENT FOR ADULTS WITH DISABILITIES

A New Leaf Florist Shop, 135 Gano Street, Providence, RI 02906, is a nonprofit agency providing employment and job training to people with psychiatric disabilities. 351-4330……..www.anewleafflorist.org

Goodwill Industries of Rhode Island, 100 Houghton Street, Providence, RI 02904, is a comprehensive education and employment center serving the needs of persons with disabilities and other barriers to employment. Services include vocational evaluations, computer training, job development and placement, and job coaching services. 861-2080…….331-2830 (TTY)…….www.goodwillri.org

The Office of Rehabilitation Services-Vocational Rehabilitation, 40 Fountain Street, Providence, RI 02903, helps individuals with disabilities to choose, prepare for, obtain, and maintain employment. 421-7016…….www.ors.ri.gov

Rhodes to Independence, 14 Harrington Road, Building #52, Cranston, RI 02920, supports and assists persons with disabilities to secure and maintain employment. 462-6163…….www.rhodestoindependence.org

Service, Employment and Redevelopment (SER), 101 Main Street, Pawtucket, RI 02860, focuses on the training and employment needs of the mature worker. SER is funded by the U.S. Department of Labor to operate the Senior Community Service Employment Program (SCSEP) in Rhode Island. SCSEP participants come from all walks of life, have diverse work experiences, and possess various levels of education. SER partners with local host agencies to provide participants with training opportunities to update their skills. SER works to place program participants into permanent, unsubsidized, and productive employment. 724-1820…….www.ser-national.org
SOCIAL SECURITY

The Social Security Administration is the primary source of information for Social Security, Supplemental Security Income (SSI), and Medicare enrollment. The offices accept walk-ins for applying for Social Security, Supplemental Security Income (SSI), and Medicare information, and enrollment. You can call ahead for an appointment, which will reduce your wait time in the office. Many Social Security services can now be accessed online at www.ssa.gov by creating a personalized My Social Security account. With the My Social Security account, you can enroll in Social Security and Medicare, apply for Supplemental Security Income (SSI), Social Security Disability (SSDI) benefits, check your application status, apply for the Low-Income Subsidy (LIS-Extra Help) benefit for your Medicare Prescription Drug (Medicare Part D) plan, review your Social Security earnings record, estimate your benefit, or appeal a decision.

Social Security benefits are paid by electronic transfer. You can designate a bank or credit union for direct-deposit, or you can switch to a Social Security-designated pre-paid debit card.
1-800-772-1213……1-800-325-0778 (TTY)……www.ssa.gov

You can also contact these local Social Security offices:

Newport:
130 Bellevue Avenue, Newport, RI 02840
849-3487

Pawtucket:
4 Pleasant Street, Pawtucket, RI 02860
931-7079

Providence:
380 Westminster Street
Providence, RI 02903
528-4501
SOCIAL SECURITY

You can also contact these local Social Security offices:

**Warwick:**
30 Quaker Lane, Warwick, RI 02886
822-1463

**Woonsocket:**
2168 Diamond Hill Road
Woonsocket, RI 02895
766-8423
SOCIAL SECURITY DISABILITY/SSI

Applications for Social Security Disability Income (SSDI) are taken at the Rhode Island Office of Rehabilitation Services, 40 Fountain Street, Providence, RI 02903. The agency administers the Disability Determination Services for the Social Security Administration, and determines the medical eligibility of individuals with disabilities applying for cash benefits. 421-7105…….421-7106 (TTY)…….www.ors.ri.gov

Supplemental Security Income (SSI) provides cash payments to qualified persons 65 and older, blind, or adults with disabilities. SSI recipients are eligible for medical assistance, homemaker, and other services, such as hearing aids, discounts on telephone and electric bills, and the assistance of a social worker. Apply for SSI at your local Social Security office, as listed in this guide.

Current monthly income and resource limits:

In own household:
Single: $750/month…….Couple: $1,127/month

In another person’s household:
Single: $525/month…….Couple: $808/month

In an assisted living facility:
$2,130/month

Resources:
Single: $2,000…….Couple: $3,000

Face value/life insurance:
$1,500/person
TAX INFORMATION

Many Rhode Island cities and towns may offer property tax abatements to residents who meet certain requirements. Call your city or town hall.

For information regarding federal taxes, contact the Internal Revenue Service, 380 Westminster Street, Providence, RI 02903. 1-800-829-1040 (Voice/TTY)…….Forms: 1-800-829-3676 www.irs.gov

For information regarding state taxes, contact the Rhode Island Division of Taxation, One Capitol Hill, Providence, RI 02908. 574-8829…….Forms: 574-8970…….www.tax.state.ri.us

The Rhode Island Property Tax Relief Program (Form RI1040H) must be filed with the Division of Taxation between January 1 and April 15. State resident homeowners and renters, who live in a dwelling that is subject to property tax, may qualify for a rebate of up to $300 if their annual household income does not exceed $30,000.

Seniors who have received a notice of a tax sale of their home may contact the Rhode Island Housing Help Center for information at 457-1130, or the Rhode Island Bar Association at 521-5040 for legal assistance. Seniors can also contact the local tax assessor to inquire about a payment plan, or other arrangements to remove their property from tax sale.
TRANSPORTATION

Under the Americans with Disabilities Act, Rhode Islanders of any age who have a disability may be eligible for the Americans with Disabilities Act (ADA) Paratransit Services. The program provides transportation service if disability(s) prevents the individual from using regular Rhode Island Public Transit Authority (RIPTA) bus service. Service is provided along existing RIPTA routes at a fare of $4 per each one-way trip.
461-9670…….711 (Relay RI)…….www.ripta.com

The Department of Human Services assists persons enrolled in Medicaid to arrange necessary non-emergency transportation for covered services, when other types of transportation are not available.
784-8100……1-800-964-6211 (In-state, toll-free)…….www.dhs.ri.gov

Friends in Service to Humanity (FISH) is a local organization that provides rides for dental, medical, and social service appointments for residents of Exeter and North Kingstown.
295-1121…….www.northkingstown.org

Southern Rhode Island Volunteers, 25 St. Dominic Road, Wakefield, RI 02879, provides transportation for medical, dental, and therapy appointments, among other services.
789-2362…….www.southernrivol.org

Some cities and towns offer senior transportation for non-medical destinations, such as the grocery store, or other locations. Call your local senior center.
TRANSPORTATION

The Rhode Island Public Transportation Authority (RIPTA), 265 Melrose Street, Providence, RI 02907, offers low-income persons with a disability, or age 65 and older, the opportunity to ride free of charge on a RIPTA bus with a RIPTA No Fare Bus Pass. All other persons age 65 and older, or persons with a disability, pay full fare from 7:00 to 9:00 a.m. and from 3:00 to 6:00 p.m. on weekdays, and pay half-price at all other times, with the presentation of a RIPTA Senior/Disabled Pass, or a Medicare ID card.

784-9500, X 604.......www.ripta.com

RIPTA’s RIded program provides transportation services to those 60 and older, and adults with disabilities under 60 who meet certain criteria. Transportation is generally available weekdays from 10:00 a.m. to 2:00 p.m. for doctors’ appointments, therapy, medical tests, adult day care, kidney dialysis, cancer treatments, and senior center/community meal site lunches. There is a $2 one-way fee per ride. Adult day service clients and persons on Medical Assistance are not charged transportation fees. Reservations should be made at least seven (7) business days in advance for any appointment. RIded transportation reservations can be made Monday through Saturday from 8:30 a.m. to 4:30 p.m.

461-9760........1-800-479-6902.......www.ripta.com
VETERANS SERVICES

The Rhode Island Division of Veterans Affairs, 480 Metacom Avenue, Bristol, RI 02809, provides many services for Rhode Island veterans and their families. These services include:
• Benefits counseling;
• Referral to community support services;
• Services for homeless veterans; and
• Burial services at the Rhode Island Veterans Cemetery in Exeter
  254-8494.......www.dhs.ri.gov

The Middletown Community Based Outpatient Clinic, One Corporate Place, Middletown, RI 02842, provides comprehensive primary healthcare to veterans residing in Newport, Bristol, and Washington counties.
  847-6239.......www.providence.va.gov

Operation Stand Down Rhode Island, 1010 Hartford Avenue, Johnston, RI 02919, serves homeless and disabled veterans. Assistance includes social services, counseling, and emergency and permanent housing.
  1-861-VETS (8387).......www.osdri.com

The Providence Regional Office of the Veterans Benefits Administration, 380 Westminster Street, Providence, RI 02903, is responsible for the management of most non-medical benefits provided by the Veterans Benefits Administration, including compensation, pensions, vocational rehabilitation, and counseling. The office coordinates the local benefit activities associated with education, home loan guarantees, and veterans' life insurance.
  1-800-827-1000.......www2.va.gov
VETERANS SERVICES

The Providence Veterans Administration Medical Center, 830 Chalkstone Avenue, Providence, RI 02908, is dedicated to providing comprehensive outpatient and inpatient healthcare to veterans residing in Rhode Island and southeastern Massachusetts.
273-7100……1-866-363-4486……www.providence.va.gov

The Rhode Island Veterans Home, 480 Metacom Avenue, Bristol, RI 02809, provides quality nursing and residential care to Rhode Island war veterans in need. Social, medical, nursing, and rehabilitative services are also provided to veterans, their survivors, and/or dependents.
253-8000……245-8495……www.dhs.ri.gov

The local office of the U.S. Department of Veterans Affairs, 2038 Post Road, Warwick, RI 02889, offers information on wellness programs, health care services, hospitalization, substance abuse and addiction treatment, and other support programs. The Center also provides readjustment counseling and outreach services to all veterans who served in a combat zone. Bereavement counseling and counseling for military-related sexual abuse or harassment is also available. Family members and/or significant others are also eligible for support regarding military-related issues. There is no cost to the veteran or family for these services. The office also hosts the Center for Women Veterans, the Homeless Assistance Program, and other initiatives to improve the quality of life for those who have served in the armed forces.
739-0167……www.va.gov

The Veterans Resource and Recovery Center, 830 Chalkstone Avenue, Providence, RI 02908, provides vocational and supportive services for veterans with barriers to employment and/or with a disability.
273-7100, X 3409……www.providence.va.gov
VOLUNTEER OPPORTUNITIES

Foster Grandparent Program of Rhode Island volunteers serve special needs children statewide in residential and community settings, such as schools, day care centers, and hospitals:

East Bay Foster Grandparent Program
610 Waterman Avenue, East Providence, RI 02915.
435-7876……www.eastbayrsvp.org

Foster Grandparent Program of Rhode Island
145 Washington Street, West Warwick, RI 02893.
822-4450……www.westwarwickseniorcenter.org

Providence Foster Grandparent Program
9 Courtland Street, Providence, RI 02909.
421-1095……www.federalhillhouse.org

Friends in Service to Humanity (FISH) is a local organization that provides rides for dental, medical, and social service appointments for residents of Exeter and North Kingstown.
295-1121……www.northkingstown.org

The Neighborhood Friendly Visitor Program, One Cathedral Square, Providence, RI 02903, provides companionship and friendly support to homebound elderly persons across the state. Volunteers visit to read, write letters, and to chat with people who are homebound and are in need of social contact. The program welcomes seniors who wish to volunteer their time for a few hours each week. Homebound seniors may also call to find out about connecting with a visitor.
421-7833……www.dioceseofprovidence.org
VOLUNTEER OPPORTUNITIES

The Retired Senior Volunteer Program (RSVP) provides opportunities for persons 55 years and older to utilize their enthusiasm, skills, and experience in a volunteer capacity. For information, call these agencies:

Blackstone Valley RSVP
32 Goff Avenue, Pawtucket, RI 02860
723-4520, X 275……..www.bvcap.org

Capitol Region RSVP
9 Courtland Street, Providence, RI 02903
421-1095……..www.capitolregionrsvp.org

Cranston RSVP
1070 Cranston Street, Cranston, RI 02920
780-6180……..www.cranstonri.com

East Bay RSVP:
610 Waterman Avenue, East Providence, RI 02915
435-7876……..www.eastbayrsvp.org

Westbay RSVP
218 Buttonwoods Avenue, Warwick, RI 02886
732-2051……..www.westbaycap.org

RSVP of Northern Rhode Island
84 Social Street, Woonsocket, RI 02895
766-2300……..seniorservicesri.org
VOLUNTEER OPPORTUNITIES

SCORE Counselors to America’s Small Businesses 380 Westminster Street, Providence, RI 02903, is a non-profit organization of active and retired business executives that offers free, confidential advice for persons who are starting or operating a small business.
528-4561……www.score.org

Serve Rhode Island, 55 Broad Street, Providence, RI 02907, encourages volunteerism as a vital role in the citizenship and service that enhances the quality of life for individuals who need support to maintain their independence.
331-2298……www.serverhodeisland.org

The Senior Companion Program (SCP) trains volunteers to serve isolated older adults in their own homes, adult day centers, and other community sites. Volunteers must be 55 or older and must meet specified income limits. Volunteers receive a tax-free stipend and other benefits while serving clients up to 20 hours weekly.
462-0569……462-0740(TTY)……www.dea.ri.gov

The Rhode Island Senior Health Insurance Program (SHIP) trains volunteers to provide one-to-one counseling to seniors, adults with disabilities, families, and caregivers regarding healthcare programs. SHIP helps seniors and adults with disabilities understand healthcare cost and coverage, and help them identify healthcare options.
462-0510……462-0740(TTY)……www.dea.ri.gov

The Rhode Island Senior Medicare Patrol (SMP) volunteers help Medicare beneficiaries to recognize and report Medicare and Medicaid fraud, waste, and abuse.
462-0931……462-0740(TTY)……www.dea.ri.gov

The Southern Rhode Island Volunteers, 25 St. Dominic Road, Wakefield, RI 02879, provide transportation and other services to seniors that need community support.
789-2362……www.southernrivol.org
WHERE CAN I GET MORE INFORMATION ON LONG-TERM CARE?

**Assisted living** provides a supervised, secure environment for persons who need support to remain in the community.

**Help Guide**........www.helpguide.org

**LeadingAge RI**, 225 Chapman Street, Providence, RI 02905
490-7612........www.leadingageri.org

Medicare publishes **Your Guide to Choosing a Nursing Home**.
1-800-MEDICARE (1-800-633-4227)
1-877-486-2048 (TTY)......www.medicare.gov

**The National Clearinghouse for Long-Term Care** provides information on long-term care and long-term care insurance.
202-619-0724........www.longtermcare.gov

The **Rhode Island Department of Business Regulations**, 1511 Pontiac Avenue, Cranston, RI 02920, licenses and regulates companies that offer long-term care insurance in the state.
462-9532........www.dbr.state.ri.us

The **Rhode Island Department of Health**, Three Capitol Hill, Providence, RI 02908, regulates nursing homes, assisted living, hospice and other long term care services.
Facilities Regulation:
222-5566........www.health.ri.gov
<table>
<thead>
<tr>
<th>PROGRAM</th>
<th>BENEFIT</th>
<th>ELIGIBILITY</th>
<th>INCOME</th>
<th>RESOURCE S</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Human Services Waiver</td>
<td>Services in lieu of nursing home placement</td>
<td>Enrolled in Medicaid</td>
<td>$2,094 or spend-down to Medicaid</td>
<td>$2,000 (S) $4,000 (M)</td>
</tr>
<tr>
<td>Heating Assistance</td>
<td>Helps to pay heating costs</td>
<td>Any age</td>
<td>$27,492 (S) $35,938 (M)</td>
<td>N/A</td>
</tr>
<tr>
<td>Home Equity Conversion Mortgage</td>
<td>Reverse Mortgage</td>
<td>62 or older, must own home</td>
<td>Income limits, loan limits, and interest rates vary by bank</td>
<td>N/A</td>
</tr>
<tr>
<td>Home &amp; Community Care/ Medicaid Waiver</td>
<td>Pays for adult day care or in-home care</td>
<td>65 or older, homebound</td>
<td>$908/month (S) $1,226/month (M)</td>
<td>$2,000 (S) $4,000 (M)</td>
</tr>
<tr>
<td>Home &amp; Community Care (Co-pay)</td>
<td>Pays for a portion of adult day care or in-home care</td>
<td>65 or older, homebound</td>
<td>Level 1 $13,963 (S) $22,340 (M) Level 2 $18,913 (M) $30,260 (M)</td>
<td>N/A</td>
</tr>
<tr>
<td>Medicaid (Medically Needy)</td>
<td>Helps pay hospital, medical, dental care and prescriptions</td>
<td>65 or older, or adult with disability</td>
<td>$825/month (S) $867/month (M)</td>
<td>$4,000 (S) $6,000 (M)</td>
</tr>
<tr>
<td>Medicaid (Categorically Needy)</td>
<td>Helps pay Medicare premiums, deductibles and co-payments</td>
<td>Enrolled in Medicare for all programs</td>
<td>$951/month (S) $1,281/month (M) QMB $1,137/month (S) $20,533/month (M) SLMB $1,277/month (S) $1,722/month (M) QI-1</td>
<td>$7,080 (S) $10,620 (M) For all programs</td>
</tr>
<tr>
<td>Rhode Island Pharmaceutical Assistance to the Elderly (RIPAE) program</td>
<td>Helps pay drug costs or can provide reimbursement for Part D plan enrollees in the &quot;donut hole&quot;</td>
<td>65 or older, or person 55 to 64 receiving Social Security Disability Income (SSDI)</td>
<td>Subsidies of 15, 30, or 60%, based on income</td>
<td>N/A</td>
</tr>
<tr>
<td>Rhode Island Property Tax Relief Program</td>
<td>Rebate up to $300</td>
<td>Rhode Island residents, home-owners and renters</td>
<td>$30,000 per household</td>
<td>N/A</td>
</tr>
<tr>
<td>Respite Care</td>
<td>Relief for caregivers</td>
<td>Caring for person 60 or older, or person with Alzheimer's and/or related dementia at any age</td>
<td>Cost sharing</td>
<td>N/A</td>
</tr>
<tr>
<td>Supplemental Nutrition Assistance Program-SNAP (Food Stamps)</td>
<td>EBT card to purchase food</td>
<td>60 or older, or an adult with disability</td>
<td>$1,816 (1 person) $2,452 (2 persons) *Add $638 for each additional family member</td>
<td>$3,000</td>
</tr>
<tr>
<td>Subsidized Housing</td>
<td>Helps pay rent</td>
<td>62 or older, or adult with disability</td>
<td>30 to 60% of HUD income guidelines</td>
<td>Some assets may be taken into account</td>
</tr>
<tr>
<td>Supplemental Security Income (SSI)</td>
<td>Cash assistance</td>
<td>65 or older, or adult with disability</td>
<td>$750/month (S) $1,127/month (M) $1,130/month-Assisted living</td>
<td>$2,000 (S) $3,000 (M)</td>
</tr>
</tbody>
</table>
The 2013 Pocket Manual-The Rhode Island Guide to Services for Seniors and Adults with Disabilities, is published by the Rhode Island Department of Human Services, Division of Elderly Affairs (DEA), with funding in whole, or in part, from the Administration for Community Living, Administration on Aging. DEA is solely responsible for its content. The information published in this guide is accurate as of March 1, 2013. Verify income and resource limits, if applicable, with the appropriate agency.

Corrections can be made in writing to:
Larry Grimaldi, Chief Program Development
RI Department of Human Services
Division of Elderly Affairs
74 West Road, Hazard Building-2nd Floor,
Cranston, RI 02920
Corrections can also be submitted by FAX to 462-0545, or by e-mail to lgrimaldi@dea.ri.gov.

The editor wishes to acknowledge the efforts and contributions of Lisa DiNobile of DEA in the publication of the 2013 Pocket Manual-The Rhode Island Guide to Services for Seniors and Adults with Disabilities.