

# Social Security

The Official Website of the U.S. Social Security Administration

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## What You Can Do Online

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Get updates

### Alert

Due to scheduled systems maintenance, some of our Online Claims & Services applications will not be available from 11:00 PM on Saturday, May 25 until 5:00 AM on Monday, May 27.

You will still be able to use our Retirement Planner, find your full retirement age and check employment opportunities when our other services are not available.

We apologize for any inconvenience and invite you to use all our online services after 5 AM on Monday morning.

### Hours Of Operation

**Weekdays 5 AM - 1 AM  
Eastern Time (ET)**

**Saturday 5 AM - 11 PM ET**

**Sunday 8 AM - 11:30 PM ET**

**Note:** Our hours of operation no longer change on official federal holidays.

### List Of Services

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#### Apply for benefits

- Apply for Social Security retirement or spouse's benefits or return to a saved application.
- Apply for Social Security disability benefits (includes the Adult Disability Report) or return to a saved application.

**Note:** If you want to apply for Supplemental Security Income (SSI), please read "How Do I Apply For SSI?"

- Begin or continue the Adult Disability Report.  
*When you apply for any type of disability benefits, we need information about your medical, work, and education history to help us decide if you are disabled.*

### Office Locator



Find your nearest Social Security Office

- Apply for extra help with your Medicare prescription drug costs.
- Apply for Medicare benefits or return to a saved application.
- Check your application status.

*If you applied for Social Security benefits, you can check the status of your application online. (Not available for SSI)*

### **Get your *Social Security Statement***

You can create a *my* Social Security account with us and view your *Social Security Statement* online at any time.

### **Appeal a decision**

- Appeal our recent medical decision about your disability claim
- Continue an appeal you already started
- Find out about:
  - Your Right To Question The Decision Made On Your Claim
  - Your Right To Question The Decision Made On Your SSI Claim

### **Find out if you qualify for benefits**

- Find out what benefits you can apply for  
*Use our screening tool to help identify all the different Social Security programs for which you may be eligible. (Available anytime)*
- Find out if you can get extra help with your Medicare prescription drug costs.

### **Estimate your future benefits**

- Use our Retirement Estimator for a retirement estimate based on real time access to your earnings record.  
*(The secure log-in requires your name, Social Security number, date & place of birth and mother's maiden name.)*
- Find your full retirement age. *(Available anytime.)*

- Use our benefit planners to calculate your retirement, disability and survivors benefits. *(Available anytime.)*
- You can view your *Social Security Statement* online by creating an account and signing in with us.
- Block online and automated telephone access to your personal information.

#### If you get Social Security benefits you can...

-  Create a *my* Social Security account to:
  - Get your benefit verification letter *(includes Medicare and SSI)*;
  - Check your information, benefits, and earnings record;
  - Change your address and telephone number; and
  - Start or change your direct deposit.

**Note:** You do not need your old password to create a *my* Social Security account.

- You do not need a *my* Social Security account to:
  - Get a replacement Medicare Card.
  - Get a Form 1099/1042 -- Social Security Benefit Statement.  
*Replace the lost, damaged, or missing tax summary of your Social Security benefits for 2012. (Not available for SSI).*
  - Select or change the way you receive information from Social Security if you are blind or visually impaired.
  - Block electronic and automated telephone access to your personal information.

#### If you get Supplemental Security Income (SSI) benefits you can...

-  Create a *my* Social Security account to:
  - Get your benefit verification letter *(includes Social Security and Medicare)* and

- Check your information, benefits, and earnings record.

**Note:** You do not need your old password to create a *my* Social Security account.

- You do not need a *my* Social Security account to:
  - Get a replacement Medicare Card;
  - Select or change the way you receive information from Social Security if you are blind or visually impaired; and
  - Block electronic and automated telephone access to your personal information.

### **Block electronic access to your information**

You can block online and automated telephone access to our information about you. (*This service is available to everyone.*)

You may want to block access if you have been a victim of domestic violence or identity theft. [More Information]

### **Services for businesses, governments, payees and third parties**

- Use Business Services Online to report wages and use our other online services for businesses.
- Verify Social Security numbers.
- Use Government to Government Services Online.
- Submit health or school records related to disability claims using Electronic Records Express.

**Extra Hours:** This service is available all day

Monday (except 1:30 AM - 3:30 AM ET),

Tuesday - Sunday (except 1:30 AM - 2:30 AM ET)

**Note:** *The hours of operation do not change on holidays.*

- Select or change the way you receive information from Social Security if you are a Representative Payee **and** you are blind or visually impaired.
- File a Representative Payee Accounting Report.

*Last reviewed or modified 05/22/2013*